

Terms & Conditions – Cabañas Caeli

Welcome to Cabañas Caeli. These Terms & Conditions outline the rules and guidelines for your stay. By booking with us, you agree to comply with these terms.

1. Reservation & Payment

- A confirmed booking and payment in full (or as otherwise agreed) are required to secure your reservation.
- Rates are listed in Costa Rican colones (CRC) or U.S. dollars (USD) and include applicable taxes unless otherwise stated.
- As per Costa Rican law, a 13% Value Added Tax (IVA) applies to short-term lodging.

2. Check-In & Check-Out

- **Check-in:** 3 pm or later.
- **Check-out:** 11 am or earlier.
- Early check-in or late check-out may be possible with prior approval and may incur an additional fee.

3. Occupancy Limits

- The property may only be occupied by the guests listed on the reservation.
- All visitors not listed in the booking must be approved in advance and may be subject to an additional fee.
- Exceeding the occupancy limit may result in termination of the rental without refund.

4. House Rules

Guests agree to follow all posted house rules, including but not limited to:

- No smoking inside the property. Smoking is only allowed in designated outdoor areas.

- No parties or events without prior written approval.
- Quiet hours: 10am to 7am, in compliance with local noise regulations.
- Respect for neighbors, wildlife, and natural surroundings.

5. Property Use & Damages

- Guests are responsible for any damage, loss, or excessive cleaning required during their stay.
- All damages must be reported immediately to the host.
- The host reserves the right to charge for repairs, replacements, or additional cleaning costs.

6. Cancellations & Refunds

- Cancellations are subject to the policy selected at the time of booking (Firm policy).
- No refunds will be issued for early departures, unused nights, or no-shows.

7. Liability

- Guests stay at their own risk. The host is not responsible for accidents, injuries, illnesses, or loss of personal belongings.
- Children must be supervised at all times, especially around pools, stairs, hiking trails, swimhole, and wildlife.
- The property is located near rainforest or natural habitats—please be aware of insects, reptiles, and other wildlife.

8. Pets

- Pets are not allowed.

9. Maintenance & Access

- The host or their representative may enter the property for necessary repairs, maintenance, or inspections with prior notice.

- In emergencies, access may be granted without prior notice.

All additional services are subject to availability and charged separately. Please inquire for rates and booking requirements.

11. Environmental Responsibility

- Please conserve water and electricity, as resources are limited in some areas.
- Dispose of trash properly and recycle where possible.
- Do not feed or touch wild animals.
- Avoid using single-use plastics whenever possible.

12. Compliance with Laws

- Guests must comply with all Costa Rican laws, local ordinances, and community regulations.
- Illegal activities, including possession or use of illegal drugs, are strictly prohibited and will result in immediate eviction without refund.

13. Acceptance of Terms

- By confirming your reservation and/or making payment, you agree to abide by these Terms & Conditions.