Richman Olukayode Johnson

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Portfolio – [www.kaylink.co.uk](http://www.kaylink.co.uk)

**Professional Summary**

Experienced and dedicated Staff at Wicare Services Limited, a CQC and Ofsted-approved provider of supported accommodation and domiciliary care. Skilled in leading high-performing teams, overseeing daily operations, and driving business growth. Strong leadership, organizational, and communication abilities, ensuring the delivery of high-quality care and compliance with regulatory standards.

**Work history**

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| 04/2023 – Current | Service Manager/ CQC Nominated Individual  Wicare Services Limited UK - Northampton, Northamptonshire (Part time)   * Recruited and trained staff members for improved service provision. * Conducted regular performance reviews and identified areas of improvement in service delivery. * Provided emotional support to residents with their families during difficult times. * Coordinated daily operations. * Developing individualized care plans. * working collaboratively with health and social care professionals, as well as social workers, to identify the best possible support for individuals in care. * Devised strategies for efficient use of resources which led to cost reduction. * Managed conflicts among staff effectively. * Led multidisciplinary teams on complex cases, ensuring a cohesive case management approach. * Identified training needs through regular assessment of staff skills. * **Supporting individual well-being - ensuring service users were protected from abuse and neglect.** * Participating in providers' meetings with council commissioners. |

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| 09/2022 - 04/2024 | Support Worker  Clarion House – Tonbridge, United Kingdom   * **Providing support** to young adults with learning disabilities, promoting independence, choice, and overall well-being. * **Assisted with daily living activities**, meal preparation, and maintaining structured routines. * **Managed daily service operations,** ensuring a safe and supportive environment that fosters personal development. * **Maintained compliance with safeguarding policies and quality standards,** ensuring the safety and well-being of service users. |
| 07/2022- 09/2022 | Care Assistant  SapCare Services Limited – Tonbridge, United Kingdom   * Provided hands-on support with daily care routines * **Assisted with personal care tasks,** including bathing, dressing, and mobility support. * **Supported individuals with medication management,** following prescribed care plans. * **Maintained high-quality care standards,** adhering to compliance and safety regulations. * **Contributed to care planning and documentation,** ensuring accurate record-keeping. * **Coordinated with healthcare professionals** to ensure seamless patient care and continuity. |
| 01/2018 - 05/2022 | Manager of Operations  Remilekun Autism Centre - Oyo State, Nigeria   * Managed daily service operations through strategic care planning. * Coordinated staff Rota to meet service requirements while remaining within budget. * Collaborated with external providers to meet patient care continuity needs. * Implemented clear quality standards to maintain first-class patient provisions. * Applied changing healthcare legislation for practice compliance. * Collaborated with local authorities in safeguarding vulnerable patients. * Attended health conventions to monitor product and service evolutions. * Planned annual budgets to meet operational needs within financial targets. |

**Skills**

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| * Policy development * Communication * Compliance monitoring * Data analysis * Report writing * Legislation knowledge * Tender Writing / Contract Procurement | * Budget management * Program implementation * Staff training * Incident investigation * Case management * Record keeping * Conducting Assessment |

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* Programme implementation
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* Case management
* Record keeping

**Education**

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| 2024 - On-going | **RQF Level 7 Diploma in Health and Social Care Management** – School of Business & Technology London. United Kingdom. |

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| 2023 - 2024  03/2023 | RQF Level 5 **Diploma in** Leadership for Health and Social Care for Children and Young People's Service - Enhanced Ltd **-** United Kingdom.  **Level 5 Award** (Health & Social Care Management CPD). |

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| 02/2023  09/2022 | Diploma in Workplace Safety & Health **(**Alison Online) United State of America.  Care Certificate (Mandatory Care Certificate). |
| 2016 - 2022  06/2018 | BEng (2nd class Honors) Agriculture and Bio-Resources Engineering  Federal University of Technology Minna, Nigeria.  Senior School Certificate  Comprehensive School, Mgboko Itungwa, Nigeria. |

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| 06/2015 | Certificate of Higher Education  Community Secondary School- Ekowe. Nigeria. |

**Custom**

In the coming months, I plan to expand my expertise in Health and Social Care, Health and Safety, and additional training relevant to my current managerial role. I aim to explore emerging technologies in the field while enhancing my leadership skills to effectively mentor and support junior team members. I intend to pursue certifications in Data Management and, upon completing my Level 7 diploma qualification in Health and Social Care Management in June 2025, work towards a PhD to further align with my long-term management objectives.

**Hobbies and interest**

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| * Budgeting & Financial Management * Digital & Technological Skills * Enjoy Reading /Writing * Web Design & Development * Creative Content Creation (Arts, Crafts, Writing) * Train the Trainer / Delivering Training Sessions | * Project Management & Event Coordination * Change Management & Process Optimization * Cultural Exploration & Travel * Quality Assurance & Compliance * Risk Assessment & Mitigation * Team Leadership & Staff Development |

**Certifications and Licenses**

**Care Quality Commission, United Kingdom.**

Nominated Individual certificate (Wicare Services Limited) (08/08/2024)