Richman Olukayode Johnson

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+447851072037 ‑ richman4christ@gmail.com

Portfolio – [www.kaylink.co.uk](http://www.kaylink.co.uk)

**Professional Summary**

Experienced and dedicated Staff at Wicare Services Limited, a CQC and Ofsted-approved provider of supported accommodation and domiciliary care. Skilled in leading high-performing teams, overseeing daily operations, and driving business growth. Strong leadership, organizational, and communication abilities, ensuring the delivery of high-quality care and compliance with regulatory standards.

**Work history**

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| 04/2023 – Current | Service Manager/ CQC Nominated Individual Wicare Services Limited UK - Northampton, Northamptonshire (Part time)* Recruited and trained staff members for improved service provision.
* Conducted regular performance reviews and identified areas of improvement in service delivery.
* Provided emotional support to residents with their families during difficult times.
* Coordinated daily operations.
* Developing individualized care plans.
* working collaboratively with health and social care professionals, as well as social workers, to identify the best possible support for individuals in care.
* Devised strategies for efficient use of resources which led to cost reduction.
* Managed conflicts among staff effectively.
* Led multidisciplinary teams on complex cases, ensuring a cohesive case management approach.
* Identified training needs through regular assessment of staff skills.
* **Supporting individual well-being - ensuring service users were protected from abuse and neglect.**
* Participating in providers' meetings with council commissioners.
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| 09/2022 - 04/2024 | Support Worker Clarion House – Tonbridge, United Kingdom* **Providing support** to young adults with learning disabilities, promoting independence, choice, and overall well-being.
* **Assisted with daily living activities**, meal preparation, and maintaining structured routines.
* **Managed daily service operations,** ensuring a safe and supportive environment that fosters personal development.
* **Maintained compliance with safeguarding policies and quality standards,** ensuring the safety and well-being of service users.
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| 07/2022- 09/2022 | Care Assistant SapCare Services Limited – Tonbridge, United Kingdom* Provided hands-on support with daily care routines
* **Assisted with personal care tasks,** including bathing, dressing, and mobility support.
* **Supported individuals with medication management,** following prescribed care plans.
* **Maintained high-quality care standards,** adhering to compliance and safety regulations.
* **Contributed to care planning and documentation,** ensuring accurate record-keeping.
* **Coordinated with healthcare professionals** to ensure seamless patient care and continuity.
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| 01/2018 - 05/2022 | Manager of Operations Remilekun Autism Centre - Oyo State, Nigeria* Managed daily service operations through strategic care planning.
* Coordinated staff Rota to meet service requirements while remaining within budget.
* Collaborated with external providers to meet patient care continuity needs.
* Implemented clear quality standards to maintain first-class patient provisions.
* Applied changing healthcare legislation for practice compliance.
* Collaborated with local authorities in safeguarding vulnerable patients.
* Attended health conventions to monitor product and service evolutions.
* Planned annual budgets to meet operational needs within financial targets.
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**Skills**

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| * Policy development
* Communication
* Compliance monitoring
* Data analysis
* Report writing
* Legislation knowledge
* Tender Writing / Contract Procurement
 | * Budget management
* Program implementation
* Staff training
* Incident investigation
* Case management
* Record keeping
* Conducting Assessment
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* Budget management
* Programme implementation
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* Incident investigation
* Case management
* Record keeping

**Education**

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| 2024 - On-going | **RQF Level 7 Diploma in Health and Social Care Management** – School of Business & Technology London. United Kingdom. |

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| 2023 - 2024 03/2023  | RQF Level 5 **Diploma in** Leadership for Health and Social Care for Children and Young People's Service - Enhanced Ltd **-** United Kingdom.**Level 5 Award** (Health & Social Care Management CPD). |

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| 02/2023 09/2022 | Diploma in Workplace Safety & Health **(**Alison Online) United State of America.Care Certificate (Mandatory Care Certificate). |
| 2016 - 202206/2018 | BEng (2nd class Honors) Agriculture and Bio-Resources Engineering Federal University of Technology Minna, Nigeria.Senior School CertificateComprehensive School, Mgboko Itungwa, Nigeria. |

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| 06/2015  | Certificate of Higher Education Community Secondary School- Ekowe. Nigeria. |

**Custom**

In the coming months, I plan to expand my expertise in Health and Social Care, Health and Safety, and additional training relevant to my current managerial role. I aim to explore emerging technologies in the field while enhancing my leadership skills to effectively mentor and support junior team members. I intend to pursue certifications in Data Management and, upon completing my Level 7 diploma qualification in Health and Social Care Management in June 2025, work towards a PhD to further align with my long-term management objectives.

**Hobbies and interest**

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| * Budgeting & Financial Management
* Digital & Technological Skills
* Enjoy Reading /Writing
* Web Design & Development
* Creative Content Creation (Arts, Crafts, Writing)
* Train the Trainer / Delivering Training Sessions
 | * Project Management & Event Coordination
* Change Management & Process Optimization
* Cultural Exploration & Travel
* Quality Assurance & Compliance
* Risk Assessment & Mitigation
* Team Leadership & Staff Development
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**Certifications and Licenses**

**Care Quality Commission, United Kingdom.**

Nominated Individual certificate (Wicare Services Limited) (08/08/2024)