

Terms and Conditions

Effective Date: [26/02/2025]

1. Introduction

Welcome to COOGOO Wooden Educational and Learning Toys. These Terms and Conditions govern your use of our website, products, and services. By accessing our website and purchasing our products, you agree to be bound by these terms. If you do not agree, please do not use our services.

2. Use of Our Website

- You must be at least 18 years old to make a purchase or use our website.
- You agree to use our website and services for lawful purposes only.
- We reserve the right to modify or discontinue our website at any time without prior notice.

3. Product Orders and Payments

- All orders placed through our website are subject to availability.
- We reserve the right to cancel or refuse any order at our discretion.
- Prices and product descriptions are subject to change without notice.
- Payments must be made in full at the time of purchase.

4. Shipping and Delivery

- We will make every effort to process and ship orders promptly.
- Shipping times may vary depending on location and external factors.
- We are not responsible for delays caused by third-party couriers.

5. Returns and Refunds

- At COOGOO Courier Service, we do not offer cash refunds for returns or replacements once a product has been delivered. We strongly advise our customers to carefully check their products before making a purchase.
- For any concerns regarding your order, please contact our support team before completing the transaction.
- Returned items must be unused, in original packaging, and accompanied by proof of purchase.
- Refunds will be processed within a reasonable timeframe upon receipt of returned goods.

6. Warranty and Liability

- We provide a limited warranty on our products against manufacturing defects.
- Our liability is limited to the cost of the purchased product.

- We are not responsible for any indirect, incidental, or consequential damages resulting from product use.

7. Intellectual Property

- All content on our website, including images, text, and trademarks, is our property and may not be used without permission.

8. Privacy

- Your use of our services is also governed by our Privacy Policy.

9. Governing Law

- These Terms and Conditions shall be governed by and interpreted in accordance with the laws of Tamilnadu/India.

10. Changes to Terms

- We reserve the right to update these Terms and Conditions at any time.
- Continued use of our services after any changes constitute acceptance of the revised terms.

11. Contact Information

If you have any questions regarding these Terms and Conditions, please contact us at:

COOGOO Wooden Educational and Learning Toys

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