



EXPOUND NZ-INTERPRETATION & TRANSLATION SERVICES

Pricing Structure (Effective June 2025)

FACE-TO-FACE INTERPRETATION (Standard Service)

- First Hour: **\$95.00**
- Each Additional Hour: **\$80.00**
- After-Hours Service (5:00 PM - 8:00 AM weekdays, weekends & public holidays): **\$125 per hour**
- Mileage (for interpreter travel): **\$0.65 per km**
- Cancellation Fee (with more than 4 hours' notice): **\$65.00**
- Cancellation Fee (with less than 4 hours' notice): **\$85.00**
- Interpreter Travel Time (for assignments over 50km one way): **\$40.00 per hour**

TELEPHONE INTERPRETATION

- Minimum Service Fee (includes first 20 minutes): **\$50.00**
- After 20 minutes the rate: **\$20 per 15 minutes**

DOCUMENT TRANSLATION

- Standard Document (e.g., certificates, short letters - up to 100 words): **\$70.00 - \$90.00**
- Longer Documents: **\$0.35 - \$0.50 per word** (or **\$130.00 per page**, up to 200 words)
- Formatting Fee (if complex formatting is required): **\$10.00 per page**
- Minimum Charge for Document Translation: **\$70.00**

URGENT SERVICES

- Urgent Translation (e.g., 100 words, within 2 working days): **\$110.00**
- Urgent Translation (e.g., 200+ words, within 2 working days): **\$160.00**
- Urgent Interpretation requests may attract a surcharge, please inquire.

FOR OUR HEALTHCARE & REGULAR CLIENTS:

We offer customized service packages and preferential rates for ongoing or high-volume interpretation needs. Please contact us to discuss how we can best support your organization.

Important Notes:

- All prices listed are subjected to GST excluding mileage and travel time.
- Minimum booking time for face-to-face interpretation is one hour.
- These rates are for general interpretation services. Assignments requiring highly specialized terminology or specific expertise may be subject to different rates, quoted in advance.

Please contact ExpoundNZ for further information.

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