

### Audit Report Global Standard Food Safety Issue 9

1. Audit Summary			
Company name	Neimenggu Fufeng Biotechnologies Co., Ltd.	Site code	5686713
Site name	Neimenggu Fufeng Biotechnologies Co., Ltd.		
Scope of audit	Production (fermentation, neutralization, crystallization and drying) of Monosodium Glutamate (MSG) and production (fermentation, extraction and drying) of Xanthan Gum, packed into plastic bags.		
Exclusions from scope	None		
Justification for exclusion	N/A		
Audit start date	2025-04-24	Audit finish date	2025-04-27
Re-audit due date	2026-05-21	Head office	No

Additional modules included			
Modules	Result	Scope	Exclusions from Scope
Choose a module	Choose an item		
Choose a module	Choose an item		

2. Audit Results					
Audit result	Certificated	Audit grade	B	Audit programme	Announced
Previous audit grade	B+		Previous audit date	2024-04-15	
Certificate issue date	2025-06-06		Certificate expiry date	2026-07-02	
Number of non-conformities			Fundamental	0	
			Critical	0	
			Major	1	

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CB Report No. AFBJS245819

Auditor: Andy Yu



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2. Audit Results		
	Minor	6

3. Company Details			
Site address	Jing Er Road, Jinchuan District Adm. Committee, Industrial Economic Development Zone, Hohhot City, Inner Mongolia Autonomous Region, 010070		
Country	P. R. China	Site telephone number	008604715661210
Commercial representative name	Mr. Li Xingchao	Email	nmgffpgb@163.com
Technical representative name	Mr. Meng Lingjie	Email	nmgffpgb@163.com

4. Company Profile					
Plant size (metres square)	>25K sq.m s	No. of employees	501-1500	No. of HACCP plans	1-3
Shift pattern	3 shifts x 8 hours (00:00-08:00-16:00-24:00) x 7 days per week				
Seasonal site	No				
Seasonal opening times (Start/end date)	Click or tap to enter a date.		Click or tap to enter a date.		
Other certificates held	ISO9001				
Outsourced processes	No				
Outsourced process description	None				
Regions exported to	Asia North America Europe Oceania				

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#### 4. Company Profile

	South America Africa
Company registration number	1500/17009
Major changes since last BRCGS audit	No major changes since last BRCGS audit

#### Company Description

The factory was established in 2006 and located at Jing Er Road, Jinchuan District Adm. Committee, Industrial Economic Development Zone, Hohhot City, Inner Mongolia Autonomous Region, 010070 P.R. China.

The site covered 3000mu, of which the building covered 35000m2 and focus on MSG and xanthan gum products. In the site, one xanthan gum process line with capacity 45000 tons and produced 30000 tons in 2024. Two MSG process lines with 600000 tons and produced 400000 tons in 2024. Staffs number was 510. About 70% xanthan gum and 40% MSG were exported to other countries. The mainly clients were trades and manufacturers.

Some finished xanthan gums were used for petrol industrial. It was manufactured in a separated workshop.

No redundant, off-site warehousing on site. The key equipment included ferment tank, centrifuge, frame filter, evaporator, packer, sieves, metal detector.

The staffs divided to 4 shifts and operated with 3 shifts (00:00-08:00-16:00-24:00).

The factory was granted the ISO 9001 certification that are valid.

The Customs registration No. 1500/17009, FDA registration No. 12128489546.

This audit was announced audit and met the BRCGS audit requirements.

#### 5. Product Characteristics

Product categories	15 - Dried food and ingredients Category Category				
Finished product safety rationale	Monosodium glutamate (MSG): pH 6.7~7.5, moisture less than 0.5%, Aw lower than 0.7, crystallized at 75-80°C about 10h, shelf life was at least 3 years. xanthan gum: drying at 60°C to the moisture less than 15%, Aw lower than 0.3, shelf life was 2 years. ambient stable				
High care	No	High risk	No	Ambient high care	No

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5. Product Characteristics	
Justification for area	Low Aw and not support pathogen grow, ambient stable. Low risk area: The finish product does not support pathogen growth even at ambient temperature. Enclosed area: warehouse for finished product.
Allergens handled on site	Sulphur dioxide and Sulphites Soya Choose an allergen Choose an allergen Choose an allergen Choose an allergen
Product claims made e.g. IP, organic	IP
Product recalls in last 12 months	No
Products in production at the time of the audit	MSG and xanthan gum.

6. Audit Duration Details			
Total audit duration	30 man hours	Duration of production facility inspection	15 man hours
Reasons for deviation from typical or expected audit duration	No deviation		
Combined audits	None		
Next audit type selected	Announced		

Present at audit					
Note: the most senior operations manager on site should be listed first and be present at both opening & closing meetings (ref: clause 1.1.11)					
Name	Job title	Opening meeting	Site inspection	Procedure review	Closing meeting
Meng Ling Jie	Management representative	On-site			On-site
Li Xinchao	QA supervisor	On-site	On-site	On-site	On-site
Xu Huixia	MSG dept. supervisor	On-site	On-site	On-site	On-site

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Han Yujie	Xanthan gum dept. supervisor	On-site	On-site	On-site	On-site
Liu Qianyu	Supply dept.	On-site	On-site	On-site	On-site
Li Baofeng	QA	On-site	On-site	On-site	On-site
Liu Haitao	Workshop manager	On-site	On-site	On-site	On-site
Song yanfeng	Business dept.	On-site	On-site	On-site	On-site
Yao Zhihua	Warehouse dept.	On-site	On-site	On-site	On-site
Song zhijun	MSG dept.	On-site	On-site	On-site	On-site
Yang xu	Xanthan gum dept.	On-site	On-site	On-site	On-site
Li Yadong	MSG dept.	On-site	On-site	On-site	On-site

GFSI Post Farm Gate Audit History			
Date	Scheme/Standard	Announced/Unannounced	Pass/Fail
2023-09-28	FSSC22000 V5.1	Announced	pass
2024-09-23	FSSC22000 V6	Announced	pass
2023-05-04	BRCGS Food Issue 9	Announced	Pass
2024-04-15	BRCGS Food Issue 9	Unannounced	Pass

Document control			
CB Report number	AF/BJ245819		
Template name	F908 Food Safety Audit Report Template		
Standard issue	9	Template issue date	2022-12-16
Directory allocation	Food	Version	1.1

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**Non-Conformity Summary Sheet**

Critical or Major Non-Conformities Against Fundamental Requirements			
Clause	Detail	Critical or Major	Re-audit date

Critical		
Clause	Detail	Re-audit date

Major						
Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by
7.4.5	The on-site audit found that all operators in the xanthan gum and MSG inner packaging workshop were using green insulated gloves (for electricians) that were in contact with the	Stopped using the glove immediately and replace it with food-grade gloves	1. The use of food contact appliances by workshop operators must be approved by QA  2. The purchasing staff will determine the qualified supplier and	1. The use of electrician's gloves by workshop operators was not approved by QA.  2. The purchasing staff did not purchase gloves for food contact	2025-05-18	Andy Yu

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Major						
	product, but the company could not provide evidence of their suitability for food handling.		purchases gloves for food contact			

Minor						
Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by
3.6.4	The on-site audit found that the company could not provide evidence of the customer's HT review of the MSG product's specifications.	Immediately reviewed the MSG product specifications of the customer's HT	Personnel on leave must sign a work handover checklist	Personnel on leave didn't sign a work handover checklist	2025-05-18	Andy Yu
4.4.8	The on-site audit found that the gap between the soybean crushing room and the defoamer storage room in the	Immediately sealed the gap in the door	The procurement staff will apply for a clean panel door and replace it after arrival	Since this wooden door has been used for more than 10 years, wear and tear lead to gaps.	2025-05-18	Andy Yu



Minor						
	xanthan gum workshop was larger than 6cm.					
4.6.2	The on-site audit found that the stainless-steel cabinet used to hold MSG crystals in the MSG crystallization workshop had solder joints.	Immediately grinded the solder joints	All welding will be performed by commissioned external professionals	Welding was carried out by the operator, not performed by a professional	2025-05-18	Andy Yu
4.14.5	The on-site audit found that the 4# squirrel cage in the MSG workshop had been damaged	Replaced the rat trap immediately	The purchasing staff buys the ultrasonic mouse repellent and installs it after the arrival of the goods	The rat trap purchased by the workshop personnel is of poor quality	2025-05-18	Andy Yu
4.15.1	The on-site audit found that the soybeans in the soybean storage were stored about 15cm away from the wall, which did not meet the company's PRP requirements.	Re-palletized existing soybeans at 30 cm from the wall immediately	Inform the purchasing staff to purchase no more than 10 tons of soybeans at a time, so that the soybeans can be stored 30cm away from the wall.	Buy too many soybeans at one time leads to insufficient storage space	2025-05-18	Andy Yu
6.4.1	The on-site audit found that the flowmeter in the MSG fermentation workshop had not been	Contacted an external calibration institute to obtain calibration certificate immediately	The calibration person in charge will set an early warning in the calibration ledger, and the certificate	The calibration certificate was sent out for calibration 15 days before the expiration	2025-05-18	Andy Yu

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Minor						
	calibrated and the certificate had expired, although it had been sent for external inspection.		will be automatically prompted one month before it expires	date, and the calibration was not sent out for calibration in January in advance, and the calibration responsible personnel did not set up an early warning mechanism		

Comments on non-conformities
None



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Critical		
Clause	Detail	Re-audit date

Major						
Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by

Minor						
Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by

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Lead auditor		
Auditor number	First name	Second name
21574	Andy	Yu

Audit team				Attendance (YYYY/MM/DD, 24hr: MM)			Presence	
First name	Second name	Auditor number	Role	Audit Date	Start time	End time	Remote or physical	Professional recognition number
Andy	Yu	21574	Lead Auditor	2025-04-24	09:00	17:30	Physical	
Andy	Yu	21574	Lead Auditor	2025-04-25	08:00	18:00	Physical	
Andy	Yu	21574	Lead Auditor	2025-04-26	08:00	18:00	Physical	
Andy	Yu	21574	Lead Auditor	2025-04-27	08:00	11:00	Physical	

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## Detailed Audit Report

### 1. Senior management commitment

#### Documented Policy

Documented policy issued in BRCGS manual NF/PG-GL-2023-01-01 and authorized by GM on 2023-11-10. Policy given the commitment to produce safe, legal and authentic products, Policy communicated through meeting, training course and bulletin board displayed.

Policy: Improve quality reputation, ensure food safety, and ensure the satisfaction of relevant parties.

#### Product safety and quality culture plan

By site communication with management person and worker, review detail actions of the food safety and quality culture, the food quality and safety culture level were total satisfactory. Documented food safety and quality culture plan was established, detail action scale time also been defined. Detail action such as training, communication, feedback and effective evaluation were complete. Last review of food safety and quality culture had been happened on 2025-01-10 on management review meeting, the GM Mr. Zhao had involved the discuss of food safety and quality culture.

#### Food safety and legality objectives

The Food Safety Objectives was issued, it was precise, measurable and coherent with this quality policy, and divided to each department, detailed as following:

No quality, food safety accident.

Objectives for relevant dept. were monitored and report to senior management monthly, review of results from 2023-12 to 2024-11 objectives monitoring on 2025-01-01, all objectives had been attached, site had concerned the Outline key results or significant trends and used for objective improvement.

#### Management review

Internal audit and Management review procedure NF/PG-CX-2023-01-05 had been established to ensure the management review process; The company planed and implemented the management review annual and last on 2025-01-14, held by GM Zhao Lankun, all senior management had attendee management review meeting, evaluation covered all requirement of Global Standard for Food Safety, management review result showed the food safety system was effective, the report had and delivery to relevant department, total 3 documented CAP had been released.

#### Regular meetings

The company had a monthly meeting programme, the meeting is about food safety, authenticity, legality and quality issues, last monthly meeting records on 2025-04-04 and 2025-03-04 were available, the meeting result and delivery to relevant by meeting records and defined the corrective actions requirement.

#### Confidential reporting system

The factory has established a system of confidentiality reporting. the way of confidentiality reporting included mailbox and telephone. Confidentiality reporting information had been treatment by special person.

#### External scientific, practice, risk and legislation information informed.

Quality department in charge of collecting and updating the regulation and get information from the internet, clients and national government.

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**Current standard and change**

Site has the current electric version of issue 9 BRCGS standards with Chinese version, Site was aware of any changes to the Standard or protocol by review of BRCGS Global Standards website.

**Certification maintained**

The Re-certification due date was to 2025-05-21 and the actual audit happened on 2025-04-24 to 2025-04-27, the certification maintained well.

**Previous non-conformities**

Total 13 Minor NCs released at previous audit had been corrected well, the corrective action and based on root causes analysis.

**Others**

Adequate resources for BRCGS development and implementation provided by senior management.

Mr. Meng and department manager attend the opening and closing meeting.

The factory was registered in China customs with No. 150017009 (MSG). In USA FDA, the register No. 12128489546.

**Organisational structure, responsibilities, and management authority**

A current comprehensive organizational structure indicating job functions and lines of communication has been established and was demonstrated by an organogram. The senior management team is detailed in an organization chart and includes General Manager, logistics manager, Production Managers, Quality Assurance Manager, Engineer Manager, Supply Manager and Office Manager. Trade was managed by the head office in Qingdao. The responsibilities for the management of activities were clearly allocated.

Replace personal management control procedure was in place. The sampled production staffs knew their responsibilities.

Job responsibilities of each department were specified, including managers and supervisors as well as workers, by interview staff were aware of their responsibilities.

No external product safety expertise used in the development or maintenance of food safety systems.

**Reporting food safety issues**

In the position responsibility, the reporting requirement for food safety issues had been defined, Once founding of food safety risks, concerns or non-conforming product issues, the relevant person shall report to designated person.

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification

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1.2.4	No external product safety expertise used in the development or maintenance of food safety systems
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**2. The Food Safety Plan – HACCP**

**HACCP Team**

HACCP team was established, the team members were from each department including production, quality, laboratory, purchase, sales, engineering and logistics. Vice-GM Mr. Zhao CX was appointed as HACCP team leader, Leader has the following HACCP training and more than 10 years working experience on food factory whole management.

All team members had got HACCP principal training, such as Li XC and Xu HX got BRCGS Site Training by SGS course on 2023-05-09. Internal HACCP training was conducted for HACCP team member by trained personnel on 2023-03-25.

Site had established the HACCP plan for MSG NF/PG-JH-2023-01-12 and HACCP plan for xanthan gum NF/PG-JH-2023-01-10 based on HACCP principle.

**PRPs**

Documented PRPs were developed and implemented, all control measures and monitoring procedures for the PRP were clearly documented and included within the development and reviews of the HACCP, such as pest control, cleaning and disinfecting, personal hygiene, maintenance, training purchasing, transportation and allergen control.

PRPs had been reviewed during management review and HACCP plan review.

**Scope of HACCP, Production description and intended using**

MSG description:

Raw material: corn

Physical and chemical character: assay≥99.00%, moisture≤0.5%, pH 6.7-7.5, specific rotation +24.9~+25.3, As≤0.05mg/kg, Pb≤1mg/kg

Shelf life: 3 years in ambient

Store condition: ambient

Intended use: food ingredient for further process

Xanthan gum description:

Raw material: corn and soybean

Physical and chemical character: moisture≤15%, Pb≤2mg/kg, salmonella: ND

Shelf life: 24 months in ambient

Store condition: ambient

Intended use: food additive

By site verification the audit scope was accurately reflects all products on site.

**Process flow diagram**

The diagram of all products was similar as following:

MSG flow diagrams:



Corn received---store---soak---crushed--- centrifugation ---liquidation--- saccharification ---filtration--- sterilization---fermentation---concentration---neutralization and discolouration---panel filtering---active carbon pole filtration---iron exchange---bag filtering--- concentrate to crystallization---centrifuge---magnetic sorting---fluid bed drying---sieving---metal detecting ---magnetic bar selecting---packing---metal detecting/CCP---finished product inspection---stored---transportation.

Xanthan gum flow diagrams:

Corn received---store---soak---broken---separation--- sterilization---fermentation---extraction--- extrusion--- drying--- magnetic selecting---milling---sieving--- magnetic selecting---blending---sieving---packing---metal detecting/CCP---stored---transportation.

The flow diagram of MSG was verified on 2025-03-27 and Xanthan gum on 2025-03-27 by the HACCP team members.

The information used for hazard analysis was collected, maintained and updated in place. Include regulation of food safety, relevant code of practice, recognised.

By site verification the flow diagram basically accurately reflects the production processes.

**Hazard analysis**

All hazards (Microbiological, chemical, physical, allergen, adulteration, radiological contamination, malicious contamination etc.) that was contaminated from or intake form raw material, water, processing and work conditional, reworking and waste control were identified and analysed based on risk assessment. Significant hazards have been identification, relevant control methods were established. During the hazard analysis, the likely occurrence of hazard and severity of the effects considered fully. Hazard degree=Likelihood (1-5) \* severity (1-5). Score 15-25 was identified as High risk and controlled by CCP.

**Critical Control Points, limits and controls**

CCPs were identified as below,

CCP1 for MSG: metal detecor, control foreign matter.

- CL: 2# workshop: Fe φ2.0 mm, Non-Fe φ2.5 mm, SUSφ2.5 mm; 3# workshop: Fe φ1.5 mm, Non-Fe φ2.0 mm, SUSφ2.0 mm.
- Monitoring action: metal detection verification with standard items by site worker at start production, end of production, and every two hours during production.
- Corrective action: impacted products segregated and evaluation; pass the metal detector again and find out the metal or repair the metal detector. if the detected product was more than 1%, total batch of the products were separated, evaluation the contamination. If necessary, the product will down grade.

CCP2 for Xanthan gum: metal detection, control foreign matter

- CL: Fe φ1.5 mm, Non-Fe φ2.0 mm, SUSφ2.0 and the detected product ≤1%
- Monitoring action: metal detection verification with standard items by site worker at start production, end of production, and every two hours during production.



- Corrective action: impacted products segregated and evaluation; pass the metal detector again and find out the metal or repair the metal detector. if the detected product was more than 1%, total batch of the products were separated, evaluation the contamination. If necessary, the product will down grade.

OPRP for MSG:

- OPRP1 Sulfite concentration in soaking solution 0.16%~0.30%; SO2 content observable action criteria SO2 below 0.007g/100ml, monitored every tank/ every shift.
- OPRP2 sterilization observable action criteria 121-125°C, flow speed 70-100m3/h, glucose 105~109°C, 60~100m3/h, monitored 3 times a batch.
- OPRP3 sieves integrity observable action criteria no broken, every shift every 8 hours
- OPRP4 Pipeline metal detection for MSG observable action criteria Fe φ1.0 mm, Non-Feφ1.2 mm, SUSφ1.5mm, monitored twice a shift.

OPRP for Xanthan gum:

- OPRP1 Sulfite concentration in soaking solution 0.16%~0.30%; SO2 content observable action criteria SO2 below 0.007g/100ml, monitored every tank/ every shift.
- OPRP2 sterilization(fermentation) observable action criteria 123-125°C, flow speed below 50 m3/h, monitored every 30 min.
- OPRP3 sieves integrity observable action criteria no broken, monitored every batch.

The rationale for these and the validation method:

CCP metal detection: FDA CHAPTER - 5 SUB CHAPTER – 555, SECTION 555.425 -Foods - Adulteration Involving Hard or Sharp Foreign Objects.

OPRP according to final products testing and experience data.

The procedures for CCP identify the corrective action to be taken when the limits are exceeded. Records are kept of adjustments made and any actions taken. Once exceeded limited, raw materials rejected.

CCP control were verified by internal audit, records review and review of external feedback.

On-site view the production of xanthan gum,

OPRP1 Sulfite concentration in soaking solution 0.23%; SO2 content 0.0062%,OK.

OPRP2 sterilization(fermentation), 14:30 123.5°C/41.2 m3/h; 9:20 124.5°C/ 44.9m3/h, OK

OPRP3 Sieves no broken, OK.

CCP Metal detector test, OK.

On-site view the production of MSG:

OPRP1 same as xanthan gum.

OPRP2 sterilization: The sterilization process has been completed during the on-site audit, and no parameters were observed on site.



OPRP3 1# sieve, no broken. OK.

OPRP4 Pipeline metal detection test OK.

Sampled CCP and OPRP monitoring checking record such as: Xanthan gum, production date: 2025-03-24, 2025-02-02; MSG, production date: 2024-12-25, 2025-03-14. All the above records were available for review.

**Validation, verification, and review**

HACCP plan had been validated yearly, and once relevant change happened, last yearly validation was conducted on 2024-08-23 for MSG and 2024-08-22 for xanthan gum.

HACCP verification procedure was established and implemented and is addressed in the HACCP study. The latest verification record of 2024-08-22. was viewed on site audit. Verification activities included:

- internal audit-- current internal audits.
- review of CCP records.
- review of customer complaints and product withdraw/recall in the annual management review, the factory declared that no actual recall is happened until now.

The controlling result of HACCP plan established was demonstrated to keep the product safety risk within acceptable limit level.

HACCP plan and PRP review was conducted yearly. The last review was conducted on 2024-08-24 for MSG and 2024-08-24 for xanthan gum.

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification
N/A	



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**3. Food safety and quality management system**

3.1 Food safety and quality manual, 3.2 Document control, 3.3 Record completion and maintenance

**Food safety and quality manual**

Documented policy issued in BRCGS manual NF/PG-GL-2023-01-01 and authorized by GM on 2023-11-10.

The copies of Quality manual are distributed to each department. Key staff could access the up-to-date version of Manual.

Working methods and practices are documented within food safety and quality control system, the manual was comprehensive and covered all BRCGS food standard requirements.

**Document control**

Document and record control procedure (NF/PG-CX-2023-01-01) was established. The controlled document list was established and indicated the latest version number. Sampled documents had got suitable identified and approval.

Relevant procedure and SOP files issued including documented and records control procedure, internal audit control procedure, corrective action procedure, recall control procedure and so on. Records of documents delivery and retrieval are available.

The document control procedure had described how document control is communicated to key staff and how access is controlled.

The electronic form is stored with authorised access, control of amendments and password protection, it is backed up to prevent loss.

**Record completion and maintenance**

Document and record control procedure (NF/PG-CX-2023-01-01) is established and implemented.

The requirement of collation, review, maintenance, storage and retrieval of records are defined.

The retention of the quality record was required at least 5 years, the shelf life of the finished product was 3 years for MSG and 2 years for xanthan gum, and detailed record retention time was defined in procedure.

The electronic form is stored with authorised access, control of amendments and password protection, it is backed up to prevent loss.

3.4 Internal audits

Documented Internal audit and Management review procedure NF/PG-CX-2023-01-05 was established and implemented.

Internal audit was conducted according to the agreed plan. Scope and frequency were defined by risk analysis and considered previous audit performance, on site reviewed internal audit plan of 2024 and 2025, arrangement planned was in 4 different date covering whole year. the last two internal audits were conducted on 2024-12-27~30 and 2025-03-27~30. Total 3 NCs were raised and all NCs had got verification to be closed. Related management was responsible for it. Reports given to related management responsible for the section and correction had validation.

The internal was conducted by qualified auditors and Internal auditors did not audit their own works.



Sampling BRCGS audit report on 2024-12-27~30, total 2 NCs released.

Sampling BRCGS audit report on 2025-03-27~30, total 1 NCs released.

The factory GMP was inspected daily, and the inspection and check record were in place. The processing equipment in the workshop was inspected and checked. Sampling GMP checking records on, 2025-03-14, records were available.

### 3.5 Supplier and raw material approval and performance monitoring

#### 3.5.1 Management of suppliers of raw material and packaging

Purchase evaluate procedure NF/GY-CX-2023-01-01 was established. The documented risk assessment of each raw materials included allergen contamination, foreign body risks, microbiological contamination, chemical contamination, variety or species cross-contamination, substitution and any risk associated with raw materials were subject to legislative or customer, it was updated and reviewed annually. The last assessment was conducted 2025-04-01 by group QA and the records were maintained. Packing materials were identified as high-risk and control measures were in place.

All suppliers must be evaluated at first before input supply chain. Evaluation is based on the risk to product. Risk assessment of product and supplier is conducted at first and then management according to new supplier and regular annual management:

For high-risk supplier, the approval could be conducted by GFSI certificate or on-site audit. For medium and low-risk supplier, the approval could be conducted by questionnaire, the site audit or questionnaire should include products safety, traceability, HACCP review, food defence plan, food authenticity plan and GMP, an approval list was established. Onsite audit should be conducted once a year or two years based on the supplier performance.

Suppliers were approval on list, updated list issued on 2025-01-01. Sampling supplier approval information as following:

Corn was mainly from Inner Mongolia, Hebei, Shanxi Province. The site sent samples to 3rd party lab for testing half a year for different plant areas and test every truck during incoming inspection. Corn suppliers were low risk and approval based on document questionnaire.

Corn-NMGXMT, business licence and permit cert were in valid. 3rd party lab testing report (No: QDAJ25000881001) was in place and test item including heavy metal, toxin, and pesticides, which complying with GB 2761, GB 2762 and GB 2763. Low risk, supplier Approval based on document questionnaire on 2025-04-01 and result was approved.

PP/PE composite bag –JNHD, business licence and product permit cert in valid, 3rd party lab testing report (PL0500328-2025) was in place and comply with GB4806.7 and plasticizer ND. High risk. Supplier approval based on on-site audit, audit on 2025-04-01 and result was approved.

activated carbon-JXJF, business licence was in valid, 3rd party lab testing report was in place and comply with GB4806.7 and plasticizer ND. Low risk, supplier approval base on document questionnaire on 2023-12-01 and result was approved.

Container bag (PE)- JNBG, business licence and product permit cert in valid, 3rd party lab testing report ( (2025) SJHSE-015) was in place and comply with GB4806.7 and plasticizer ND. High risk supplier Approval based on on-site audit, audit on 2024-04-01.

Supplier traceability system was verified annually through mock test, the results met the requirements.

The purchase control procedure defined how exceptions to handle for raw material suppliers that are prescribed by a customer.

Site had defined the exceptions purchasing requirement in purchasing control procedure, no exceptions condition for supplier approval.

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**3.5.2 Raw material and packaging acceptance, monitoring and management procedures**

The raw material, chemical and packaging materials acceptance and inspection standards were in place, the inspection records sampled onsite verification were compliant with the requirements.

Raw material and packing material specification NF/PG-BZ-2021-01-27; container bag specification FF-GL-ZL-08-2023.

For raw materials, site verify supplier external COA yearly and conduct internal test each batch according to inspection plan.

Sampled the records of the raw materials corn, batch no. 2025-03-20; sodium hydroxide: 20241101-01; PE bag, batch no. 20250419-01, above receiving records were reviewed and conformity.

Any change for receiving standard, the incoming testing person will be communicated by document files, only correct version receiving standard could be used on site.

**3.5.3 Management of suppliers of services**

A documented service supplier approval policy was established, site service supplier included waste service, calibration service, transportation service and lab service.

The service suppliers approval by collecting of qualified certificates, evaluated its performance annual.

All services suppliers had signed service contract and defined relevant service requirement.

For example:

Hazard waste treatment service supplier was KLQJYDM, contract valid from 2025-02-26 to 2026-02-25. Treatment quantity was available.

Transport: SXWL, business license, road transportation operation permit was both in valid, contract valid from 2025-03-01 to 2026-12-31, All requirements about food safety was listed in contracts.

**3.5.4 Management of Outsourced processing**

No outsourced processing and packing.

**3.6 Specifications**

The documented specification of raw material, ingredient and packing material is defined in "spec list", the specification defined the limits for relevant chemical, microbiological, physical and allergens standards, such as detailed refer standard is below:

Raw materials: Raw material and packing material specification NF/PG-BZ-2025-01-27.

Packing materials: container bag specification FF-GL-ZL-08-2023.

The specifications of the finished products such as GB 1886.41-2015 for xanthan gum, and GB 2720-2015 for MSG. For export products, the specification considered the GB, EU, USP requirements.

The review record of specification/ recipe is kept on files. The review frequency is once at least every three years or changed, the latest review was conducted on 2025-01-02. Some special customers specifications were also reviewed, such as HTJY customer for Xanthan gum on 2025-02-24, sample the finished product test report comply with the specification.

Raw materials and finished product specifications were agreed with relevant party such as customer through document contract.

**1 minor CAR was raised here under the clause 3.6.4**



**Detail, please see the CAR FORM.**

**3.7 Corrective and preventive actions**

Documented corrective & preventive action procedure NF/AB-CX-2023-01-01 was developed, the root cause analysis and corrective action for the non-conformity were followed and implemented.

For example, the cause of CAR raised in the internal audit was analyzed, corrective and preventive actions were conducted by the relative employees, and verified by internal auditor leader, more details please refer to internal audit.

**3.8 Control of non-conforming product**

Documented non-compliance control procedure NF/PG-CX-2023-01-04 is defined and implemented. QC dept has authority for releasing product.

The non-conforming product is handled as following:

- For incoming material: rejection in time, responsibility is QA receiver.
- For semi-finished product: production operator must be isolated and label non-conforming product, QA responsible for access and evaluation.
- For finished product: lab test finished products and isolate/evaluate the non-conformity, QA responsible for evaluation and handling and making a loss.
- For product returned to the site: after products testing or isolate/evaluate the non-conformity, QA responsible for treatment method such as rework or as waste.

Clear process well understood by staff that is interviewed during the audit. Labelled containers or areas for non-conforming products are provided. Non-conforming products handling reports are raised for review. Root analysis is analysed and CAs are adopted.

No major trends for non-conforming product, the typical incidence of non-conformity in process occurs occasionally such as foreign bodies, packing.

e.g., non-conforming product treatment records on 2025-01-19 for xanthan gum, the NC items was viscosity exceed the customer requirements (special customer requirements) and the products was degrade to normal food products.

There was not any NC products held during the current audit.

**3.9 Traceability**

Documented product code and traceability control procedure NF/PG-CX-2023-01-03 is in place to enable complete traceability from finished product back to raw materials and packages, and from raw materials forward to the customer though paper records and computer system.

Traceability path: finished product batch no – production date –receiving date and supplier and verso, it is performed through paper records.

The original batch number of the ingredient as the batch number was checked and registered; for the finished product, production date code and order code were defined for the batch number of the finished product.

Auditor chose a batch of finished product to verify the traceability, the detail as bellow:  
Final product Monosodium Glutamate, batch no. M24120202-03/20253081, quantity 25kg\*960 bags, packed in plastic bag, could traced to raw material and package material, such as: Activated carbon,



batch: 20241215-02, supplier: Jiangxi Jingfa; Sodium hydroxide batch 20241224-01 Supplier: Tangshan Sanyou, PE bag Batch 20241201-05, supplier: Linshu Jiahui, The material mass balance for the relative ingredient and product were counted and checked; all concerned products are located within 4 hours; The mass balance was calculated and reasonable.

The traceability of vertical audit was within 120 mins and been completed in required time, all information including batches and quantity could be traced completely, the traceability system was effective by vertical audit testing.

Traceability test carried out to cover both directions (raw material to finished product and vice versa) at least 2 times per year for MSG and xanthan gum separately. Traceability testing was completed in required time, all information including batches and quantity could be traced completely, the mass balance was calculated and reasonable. The traceability system was effective by testing.

For MSG

From finished products to raw materials:

Traceability test was conducted on 2025.2.24, finished product MSG batch no. M25010202-02-2025031, traced to all materials and ingredient, such as: Corn batch No.: YM20241201, sodium hydroxide batch No.: 20250110-01 etc. .

For Xanthan gum

From raw material to finished products

Traceability test was conducted on 2025-02-18, raw material: Soybean Lot No:20241212-0, Defoamer Lot No:20240908-01, PE bag Lot No: 20241201-05 etc.

Rework processing also kept traceability by using batches monitoring.

### 3.10 Complaint-handling

Documented customer complaint handling procedure was established and implemented.

Sales department collects complaints from clients and deliver it to QA department. The root of cause is analysed by QA. And related person will take actions.

Total 5 complaints from last audit, the main issues include foreign objects, abnormal colours, and transportation issues. The complaint was analysed and treatment effectively.

Complaint trend analysis and summary was conducted at least one year, the any significant trends in complaint were used for corrective action taken.

### 3.11 Management of incidents, product withdrawal and product recall

Documented emergency preparedness and response control procedure NF/PG-CX-2023-01-12 is in place, taking into account the equipment break down, water, energy, fire, chemical leakage, malicious contamination or sabotage and disease.

It was tested on 2024-07-25 in xanthan gum workshop and 2024-05-15 in MSG workshop, metal detector broke down in Xanthan gum workshop, report was completed.

Documented identification, traceability and product withdrawal and recall procedure was in place NF/JX-CX-2023-01-02. Recall team was established, the up-to-date list of key contacts and responsibility were collected,

Mock recall was specified to be carried out by risk analysis, at least once per year. and Last was conducted on 2025-02-24, mocked recall product was finished product MSG batch number M25010202-



02-2025031, all products information was reached within defined timing. Mocked recall result showed that the recall procedure was effect.

Recall procedure defined that factory would inform CB within three working days of the decision to issue a recall, furthermore detail recall information will be provided to CB for evaluation. No actual recall or withdrawal has occurred.

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification
3.5.4	No processes were outsourced.
3.5.1.5	No used agent and broker

#### 4. Site standards

##### 4.1 External standards

The factory locates in economic development zone, the boundary of now site was clearly defined. The potential contamination had been considered and prevented well such as adequately segregated and closed.

The outside of factory was maintained in good condition, the road surface is flatted, and the lawn was maintained well.

The dormitories, canteens and power plants are segregated from working areas of workshop and storages, there are not any pollution to products.

The site had security gates to register visitor and contractor, CCTV was installed at key area and products opening area, employee only could enter designated area with authority. All person had got food defence training on 2024-09-19.

##### 4.2 Site security and food defence

Site had established the food defence plan NF/PG-FF-2023-01-16, the food defence plan team had got training yearly and had appropriate knowledge, last training on 2024-09-19. The food defence plan defined the control of security to prevent access of unauthorised persons to production and storage areas, responsible was by Admin Dept.

The detailed food defence plan measure included the gate guard at the factory gate, the access control at the entrance of the workshop, the visitor registration, the CCTV at key areas and the password protection of the office computer.

Food defence plan was evaluation yearly and last on 2024-12-25.

Food defence was tested on 2024-12-28, Foreign personnel trying to enter into the plant and production area, report was completed.

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Process and storage areas were identified restricted areas. Contractors and visitors were asked to register by security guard at factory entrance, was required to answer health questionnaire before entering. Site had not external storage or external tanks or intake pipes.

**4.3 Layout, product flow and segregation**

Site had updated factory map, there was effective segregation in place to minimise the risk of the product contamination and it was identified as different risk areas:

Low risk area: starch workshop, glucose workshop, pre-treat area and packing area. enclosed areas including, outer packing room, warehouse.

Most processing steps were occurred in enclosed tank. The final products were ambient storage and not support pathogen grow.

Detailed plan of the site including access points for personnel and travel routes, location of staff facilities and routes to the facilities from places of work, production process flow, routes for the removal of waste was in place.

All contractor, visitor or driver had been information the site hygiene requirement in different area.

Working space and storage is sufficient to enable operations to be carried out properly under safe hygienic conditions.

During site visit, not any ongoing refurbishment work or temporary structures was noted.

**4.4 Building fabric, raw material handling, preparation, processing, packing and storage areas**

The floor and walls of the workshop were covered with tiles and composited rock, the doors and some walls were covered with composite plates, warehouse wall was composited and tiles, the processing and filling workshops have suspended ceilings.

On site verification, the fabrication of the buildings and facilities such as the wall and floor are suitable for the intended purpose.

The workshop drainages were provided adequately and were designed and maintained well. The in-house laboratory with its own drain separated from those of production areas.

The company had inspected the suspended ceilings regularly.

The windows were designed to meet the demands of the process. The windows in process and warehouse were shielded with film to avoid the contamination with the food when the windows are broken.

The doors maintained in good condition.

Site had not elevated walkway.

There were adequate quantity and luminance of lighting for all work areas, especially at operation station and inspection station.

The ventilation was adequate in the produce area by air-condition. No excessive dust surface was found.

The condition of plastic strip curtains at person flowing door and products flowing window was maintained well.

**1 minor CAR was raised here under the clause 4.4.8  
Detail, please see the CAR FORM.**



#### 4.5 Utilities – water, ice, air and other gases

The municipal water is used at reaction area and purified water used at refining area. The municipal water and purified water will be tested by government lab or qualified third party at least annually.

The water distribution plan is established in place.

The municipal water testing report (No.: AR-25-VV-006432-01) was in place, testing items including TPC, Coli form, As, Cr, Pb, Hg, PH, visual matter and others, the testing result complied with GB 5749-2022.

Internal testing of the municipal water will be performed by internal lab daily, the testing of sensory, Residual chlorine and TPC once a week, sampling testing records on 2025-01-06.

Air was directly contact with products during powder transportation, the filter was used, checking and changing were available. Sample, xanthan gum workshop, checked every 2 months, changed no more than every 6 months, 2025-02-25, 303 filter was changed.

Compressed air was not directly contact with products.

No other gas and ice were used.

#### 4.6 Equipment

Site mainly equipment included ferment tank, centrifuge, frame filter, evaporator, packer, sieves, metal detector, all most equipment was built with stainless steel and met to food equipment using, all requirements had defined in equipment purchasing contract.

The building and designing were based on food safety risk, the potential contamination of food safety hazard could be avoided.

The new equipment should be test and commissioned prior to use. Equipment is positioned well to facilitate cleaning and service. Suitable evidence was available for the equipment in direct contact with food. No new equipment was purchased.

Equipment management rule had defined the requirement of moving static equipment detailing potential risks to food safety are prevented and equipment integrity maintained. But the gloves weren't suitable for food contract.

The storage of equipment that is not in use was in good condition.

Mobile equipment such as battery-charging equipment was used use and no potential risk to the production.

The battery charging equipment for forklift trucks on site is closed.

**1 minor CAR was raised here under the clause 4.6.2, Detail, please see the CAR FORM.**

#### 4.7 Maintenance

Maintenance procedure has been established to ensure the safety and legality of products are not jeopardised, It includes preventative plan which established once a year to cover all equipment and emergency maintenance including daily activities, the equipment maintenance were conducted monthly, quarterly or yearly based on risk assessment.

Sample:

Xanthan gum workshop:



2025-03-15 Hydrochloric acid tank maintenance

2025-02-24 Metal Detector Maintenance

MSG workshop: 2025-03-20 Power Panel Maintenance.

7 in-house engineers for xanthan gum and 10 in-house engineers for MSG report to engineering responsibility person who operates computerised maintenance plan.

No temporary found on site, once temporary repairing, permanently repairing will be required in defined timescale.

Maintenance site was protected well to prevent contamination risk to product when maintenance activities happened, production can't continue if maintenance activities not performed and clearance is done, maintenance tools and parts are counted before maintenance and after maintenance, hygiene is performed after maintenance, the maintenance record is signed by production and QC, and it shows that the production and clearance has been performed.

Documented hygiene inspection on maintenance start-up and completed by QC employees, production only could be carried out after checking and approved by QC.

The food grade lubricating oil with NSF H1 registration is used and stored, such as ATOX 220 NSF H1, No.025685. MSDS and instructions are kept on files. It doesn't contain allergens at all.

Engineering workshop is kept clean and tidy, measures such as person training and checking was performed to prevent transfer of engineering debris to production or storage areas.

#### 4.8 Staff facilities

In the processing zone and packing zone, the dedicated protective clothing was used, and the designated employee checked the hygiene policy.

Site had provided personal items storage cabinet for all employees.

Personal items and protective clothing were stored segregated, the cleaned protective clothing and dirt protective clothing was stored segregated.

Sufficient hand-washing facilities are provided at the entrance of workshops.

- Hand washing station provided at each processing workshops entrances;
- Taps are hand-free;
- Tempered running water is provided
- Liquid soap
- Air drying device
- Disinfection is realized 75% alcohol.
- Hand washing policy is defined and posted.

Toilets are adequately segregated and do not open directly into production area and storage area.

The hand cleaning chemical and hand drying devices are provided for the toilet for operators in processing areas.

Personal items are stored in small closet in changing- room, no food is permitted in production and store area. Food is provided in canteen only.

Smoking was allowed at designated room away from workshop.

#### 4.9 Chemical and physical product contamination control: raw material handling, preparation, processing, packing and storage areas

##### 4.9.1 Chemical control

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Chemical management procedure was established to be used as guidelines for preventing chemical contamination risk.

List of chemicals was available including HCL, NaOH, liquid hand soap, alcohol, lubrication oil and so on. Label and MSDS of chemical were in place.

Site had confirmed of suitability for using ad no strongly scented products used.

Special locked room was provided for chemicals. Control person got training.

chemical spill was as incident items and defined the incident control procedure.

Chemical procedure had defined the safety, legal disposal or return of obsolete or out-of-date chemical and empty chemical containers.

While strongly scented or taint-forming material have to be used, site will take protective measure and adequately segregated. No actual issue happened.

**4.9.2 Metal control**

Documented policy for the control of the use of sharp metal implements including scissors, knives was in place and there was daily inspection record for damage and the investigation of any lost items.

Needles clips and staples were not allowed in the production area.

Snap off blade was not permitted to be used on site.

Filter, and magnet ( $\geq 8000$  Gs) were set for foreign matter control. Metal detector was in place as CCP and OPRP to minimize the risk of metal. Control measures were effective.

Records remained on files and verified on 2025-04-01.

**4.9.3 Glass, brittle plastic, ceramics and similar materials**

Documented foreign bodies control procedures for handling glass, brittle or hard plastic, ceramic or other materials include the check requirement and frequency. Glass items were registered and numbered properly. The map of brittle materials including location and number were available. The status of brittle materials was checked daily and recorded.

Brittle items broken treatment requirement had been defined in the procedure, treatment flow including site segregated, production stopping, checking and so on. No actual glass broken incident happened.

Site window glass and lights had been protected while risk present according to assessment.

Sampled the inspection record on xanthan gum extract process, alcohol meter, thermometer, observation window, 2025-02-25.

**4.9.4 Products packed into glass or other brittle containers**

N/A no products packed in glass or other brittle containers.

**4.9.5 Wood**

Documented wooden control procedure is developed and implemented, the wooden tools were prohibited to use in opened product area; the wooden pallets were used in raw materials storage and finished product storage, those were well maintained.

**4.9.6 Other physical contaminants**



The site had a segregated room for external packing materials moving for raw materials inputting and finished products packing. But during the on-site audit, it was found that the semi-finished products pallets to be used for feeding in the mixed process were damaged.

The pen used on site was special pen without small parts and detectable, It was met the standard requirement, others necessary tools such as mobile phones and similar portable items was also control well such as checking and registration.

In the foreign bodies control procedure, site had defined other types of foreign bodies contamination control requirement based on risk assessment.

#### 4.10 Foreign-body detection and removal equipment

##### 4.10.1 Selection and operation of foreign-body detection and removal equipment

A documented assessment in association with the HACCP study had been carried out on to identify the potential use of equipment to detect or remove foreign-body contamination. Filtering and metal detection were used to remove foreign body for finished products.

Relevant requirement for foreign-body detection had been defined including location, type, testing and checking requirement, correction action once failed testing.

Any unexpected materials was detected or removed by equipment, site will carried out investigated and take necessary preventive action to reduce occurrences happened.

##### 4.10.2 Filters and sieves

Sieves were used to ensure its product was not contaminated by foreign bodies. The filter size of the sieve is 80, 200, 30, 50, 60 meshes. The sieves were checked once per shift and the records were in place. The affected materials would be assessed in case of defective sieves are identified and the potential for contamination of products investigated.

##### 4.10.3 Metal detectors and X-ray equipment

The company had established the metal detection machine management rule defined in operated to allow effective segregation of the affected product.

Based on risk assessment, the metal detector was used. The WI for operation and calibration of the metal detector was established and implemented. Metal detection has been determined as one CCP and one OPRP. Testing blocks used to ensure the metal detector can work normally.

All products pass the metal detector and detected products to be stopped on the belt and audible alarm (in its packaging line) or rejected in special container.

Metal detector demonstrated effectively by staff who was aware of failure process – isolation of stock and retesting. And the non-conformity products were properly disposed and the metal foreign body had been found and kept it in the record.

Corrective action and reporting in the event of the testing procedure identifying any failure of the foreign body detector was defined.

X-ray detection device wasn't applied in the production.

During site audit the bovine collagen peptide was processing, auditor carried out site verification for metal detection operation, the result was met.



4.10.4 Magnets
Magnet bars above 8000 Gs were in place for metal foreign body control and were installed in the outlets of packer, sieves and drier. The strength of magnet bar was verified at least once a month, sample: 2025-04-01, all above 8000 Gs.
4.10.5 Optical sorting equipment
N/A due to optical sorting equipment not used.
4.10.6 Container cleanliness – glass jars, cans and other rigid containers
N/A, no products filled in brittle containers.
4.10.7 Other foreign-body detection and removal equipment
During the audit, the fluid bed was using on site, it didn't exist the risk, the operator obeyed the WI and rule for it. During the audit, 4 destone machine was found using for corn raw material, they run well as the procedure required.
4.11 Housekeeping and hygiene
<p>By site verification the cleaning condition of building, facility and equipment, tools and condition were maintained well.</p> <p>Documented cleaning rule was defined in SSOP were described including food contacted and non-food contact surfaces to ensure appropriate standards of hygiene are maintained and the risk of contamination is minimised. The cleaning rule included responsibility for cleaning, area/equipment/ utensils, frequency, method of cleaning and disinfecting, cleaner and disinfectant, check method and corrective actions in case of deviation.</p> <p>The cleaning plan were performed by internal employees who are trained at least annually.</p> <p>The cleaning equipment was fit for food process areas and with suitably identified. Equipment cleaning used as purified water and disinfection used boiling water. No disinfection chemical water.</p> <p>Verification of the cleaning and disinfection by visually and swab testing, check and testing had been conducted per cleaning completed. Such as:</p> <p>Xanthan gum workshop Salmonella, date of detection: 2025-02-15, sieve switch, result: not detected Total number of colonies, test date: 2025-03-01, shovel, packing staff's overalls, result: compliant</p> <p>MSG workshop Coliform bacteria, test date: 2025-02-01, packaging personnel's hands, shovel, packaging indirect material port, result: compliant Mold, yeast, test date: 2025-03-01, packing room work shoes, bench scales, packaging room splicing, result: compliant Total number of air colonies, Mold and yeast, test date: 2025-02-01 2025-04-01, passed</p> <p>comply with the requirements.</p> <p>During the on-site audit, most of the walls, floors, ceilings and other areas of the production workshop and warehouse were cleaned in good condition and met the requirements.</p>
4.11.7 Cleaning in place (CIP)



The CIP procedure was in place for cleaning the filter and followed. CIP layout was available and clear to show the process piping circuits. The cleaning effectiveness was validated by test rinsing fluid /pH 7.5-8.5 and product residue. The CIP operates with purity water and NaOH and HCL. The CIP cleaning record was in place. The record dated on 2025-03 were checked.  
The clean effectiveness was checked once a month by testing PH.

#### 4.11.8 Environmental monitoring

Environment monitoring programme NF/CJC-0108 had been established based on risk assessment, the scope included air outlet, food contact surface, worker hands and clothes at the finished products filling and packing room, inner packing materials, etc.

Detailed EMP as following:

- Typical sampling areas: air of inner packing area, food contact surface, tools, worker hands at the finished products filling room.
- Organisms: TPC, Coliform, Mould and yeast, Salmonella.
- Limits: For air of packing area TPC≤30 cfu/9cm<sup>2</sup>, Mould and yeast≤3 cfu/9cm<sup>2</sup>. For food contact surface, TPC≤20 cfu/cm<sup>2</sup>, coliforms ND, Mould and yeast≤2 cfu/cm<sup>2</sup>. For surrounding area of the product contact surface, TPC≤20 cfu/cm<sup>2</sup>, coliforms ND, Mould and yeast≤2 cfu/cm<sup>2</sup>. Salmonella ND.
- Frequency of testing: once a month
- out of specification results: segregation of products, investigation of source, cleaning& disinfection and swab testing again.

Review of testing records for xanthan gum workshop and MSG workshop on 2025-02-01, 2025-02-15 and 2025-04-01, the testing point was processing area of filling room were available. The result was met to limit. Once the monitoring result was out of specification, site will re-evaluation monitoring plan and the products safety risk. Trend analysis was provided, and the results showed the control was effective.

HACCP team had reviewed the Environment monitoring programme at least yearly, while under the following, the EMP will be re-evaluation:

- Major change in processing condition and processing flow;
- New development in externa relevant I information.
- Significant issue about regulatory or products safety.
- Products non-conformity.
- Consistently negative result.

Last assessment of EMP was on 2025-01-14, the assessment result was suitable.

#### 4.12 Waste and waste disposal

Waste control procedure is implemented. Site had established wastewater facility, delivery had been monitored by government depart online, permit license was in valid.

Hazard waste treatment service supplier was KLQJYDM, contract valid from 2025-02-26 to 2026-02-25. Treatment quantity was available.

External waste collection containers were managed well to minimise risk.

The factory would handle unsafe products or substandard trademarked materials themselves, and the dealing record was completed.

#### 4.13 Management of surplus food and products for animal feed



Client brand product will be treatment after got client agreement otherwise move the client package and label before treatment.

Surplus products handling should confirm with contractor.

Corn husk, corn protein powder, glutamic acid residue could be used as feed raw materials and was stored separately and in good condition.

#### 4.14 Pest management

Pest control procedure (NF/PG-CX-2023-01-10) was established. The pest control daily work also conducted by the site in-house staff. The in-house PCO was trained and competent. For example, Xu HX , Wei WJ, joined pest control training on 2019-06-17 in a 3rd party institute.

Main pests were flies and rodents. Sticky EFK, glued board, cages, sound expeller and baffles were used for pest control. The EFK were checked once a week in summer (May to Oct) and once a month in winter (Nov to Apr), the mouse control facilities were checked every day. The EFK records of 2024-11-01, 2024-12-01 and 2025-03-01 were reviewed. The mouse control facilities inspection record of 2025-03 were reviewed.

The pest control device's location map was established and current updated.

EFK and sticky board were used inside of workshop and warehouse, no mechanical devices/toxin bait stations used in plant.

The regular inspection and treatment of the site to deter eradicate infestation was conducted by inner PCO. The target organisms including: flies, mouse, mosquito, moths and other pests. And the pesticide and toxin baits use record were retained.

The trend analysis for pest control result was conducted monthly based on checking result and reviewed the analysis on 2024-07-02.

The current depth pest control survey was conducted on 2024-12-10~13 by own PCO expert. The frequency was defined as yearly in documented file based on risk. In the survey report done by expert, the follows contents were reviewed: the pest control proofing, trend analysis report, pest control plan, fabric of the building, equipment and machinery. The PCO reviewed the survey report and necessary measures were taken.

The site carried out bird infestation risk assessment and take some measures to prevent bird entry building including screen installed for opened window and door closed and bird repellents provided.

No evidence of infestation was found or had recently been reported. No issues highlighted through trending reports.

All the operators were trained for pest control awareness and record were kept on site.

**1 minor CAR was raised here under the clause 4.14.5  
Detail, please see the CAR FORM.**

#### 4.15 Storage facilities

The company had established the storage and transport management procedure.

The finished and semi-finished products are stored in the room temperature storage separately and identified clearly.



Raw materials, packaging materials and finished products are stored in different area. Separated storages are painted in walls and established with marble or cement in floor and door sealed well. Label cards are stick at separated products in storages. Products storage was away from wall and floor.

Site had solo for corn storage which condition was well. Sampled the corn silo temperature monitoring record on 2025-03-01, met the requirements.

The amylase store was controlled under 0-25°C, during the audit, the store was 17°C.

All products were identified properly. Stock rotation of raw materials was based on FIFO or FEFO, production arranged according to order.

No controlled atmosphere storage.

No outside storage on site.

**1 minor CAR was raised here under the clause 4.15.1  
Detail, please see the CAR FORM.**

4.16 Dispatch and transport

The company had established the storage and transport management procedure, across the supply chain from raw materials dispatch to finished product delivery was considered to be able to minimise the risk of contamination and damage, batches number was printed on the finished product containers. Records of dispatch and receipt of goods had recorded the manufacturing date of the product and transport containers number.

The site had designated loading area at the entrance of warehouse, during loading and unloading operation the products was closed condition, so there was not contamination risk. Site had considered the products protective during loading and unloading.

During site visit there was not loading and unloading processing, by review of vehicle checking records, the download operation was suitable.

The transport control rule had defined vehicle control requirement. Sampling the vehicles clean inspection records for finished products vehicle on 2025-01-06, vehicle no. Lu Q3262p was available. The finished products vehicle checking had been conducted per batches. the clean requirements defined in the transport contracts.

Transport of finished products was under normal temperature.

Site production transport was conducted by contracted transport service supplier, the transport requirement including products safety and protection had been defined in contracted.

Supplier: SXWL, business license, road transportation permit were both in valid, contract valid to 2026-12-31, All requirements about food safety were listed in contracts.

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification
4.3.6	No temporary structures constructed



4.4.5	No suspended ceilings or roof voids present
4.4.6	No walkways, access steps, and mezzanines adjacent to or pass over production lines
4.9.1.2	No such chemical used on site.
4.9.4	No products packed in glass or other brittle containers.
4.10.3.5	Site had not X-ray machine used
4.10.5	No optional equipment used.
4.10.6	No products filled in glass jars, cans or other rigid containers.
4.12.4	No unsafe products or substandard trademarked materials are transferred to a third party for destruction or disposal.
4.15.4	No controlled atmosphere storage
4.15.5	No outside storage.
4.16.3	No temperature control requirement during transport.

<b>5. Product control</b>
<b>5.1 Product design/development</b>
<p>Documented product development control Procedure NF/GCYF-01-06-2025 is established.</p> <p>Head office R&amp;D was in charge of product development, which incorporates the hazard analysis principles in accordance with HACCP system, in R&amp;D activities, process or packaging/label is linked into HACCP review, approved by HACCP team director. Plant activities was controlled by change control procedure.</p> <p>Shelf-life test procedure was established and implemented. Shelf- life trails records for its products are retained on file. For MSG, test items include sensory, assay, specific rotate, PH, Fe, moisture. For xanthan gum, test items include moisture, viscosity, PH. Sample the record of Xanthan gum, tested half a year, the latest tested was conducted on 2024-06-04, qualified.</p> <p>Procedures to confirm product packaging conforms to relevant food safety legislation and specification is in place.</p> <p>The product formulation and production process was fully validated to meet the stated claim.</p>
<b>5.2 Product labelling</b>

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Correction of labelling was verified against destination country and Chinese legal.  
 All label sample and design of products was provided and designed and approved by head office R&D and QA team and approved by the clients finally. All communication mail was in place for review.  
 No nutritional claim was on the label, No cooking method on the label.

**5.3 Management of allergens**

Documented allergen procedure (NF/PG-CX-2023-01-08) was established and implemented. According to the requirement of the regulations of national, USA and EU such as 2003/89/EC, allergen risk assessment of the incoming materials and ingredient were performed.

Updated allergen ingredient list based on assessment was issued on 2024-12-20, the allergen containing materials has been identified including soybean and SO2(only xanthan gum). All workshops were separated well, so there was no risk of allergen cross contamination.

In warehouse and workshop, all allergens were basically segregated and labelled, the dedicated schedule to handle the different allergen material according to daily production plan.

Possible allergen contained in products was analysed and no allergen was contained in products. Sampled allergen testing report of MSG and Xanthan gum, soybean and SO2 results were ND.

The restaurant was inside factory located in a segregated area. it was segregated well from warehouse and workshop, All the allergen including wheat flour, soybean, milk shrimp, peanut, egg and fish used in plant restaurant were managed to prevent access workshop.

Employees could not take any food to factory, also could not take any food to outside of canteen.

**5.4 Product authenticity, claims and chain of custody**

HACCP team is responsible for organizing the vulnerability assessment of raw materials. They have received relevant training and have rich industry experience. The facility established the processes to access information on threats to supply chain and implemented documented vulnerability assessment, such as others low grade raw materials, through considering of historical evidence, economic factors, complexity of access and testing, and nature of raw materials. The documented vulnerability assessment was conducted and updated on 2024-12-25 and will be reviewed annually. According to risk analysis, all raw materials were defined to low risk. The raw materials and ingredients were monitored and checked every batch, and the checking records were maintained. The planning and implementation of the evaluation can basically meet the requirements of the standard.

mass balance test of the two products was conducted at least twice one a year. Last test of MSG was conducted on 2025-01-03. Based on production records, the mass balance was calculated and conformed.

IP certificate was valid to 2025-07-01.

MUI HALAL cert was in valid 2027-02-28.

**5.5 Product packaging**

Product inner packaging PE bag appropriate for the intended use of the finished product.

Third testing report could be provided as:  
 PP/PE composite bag –JNHD, 3rd party lab testing report was in place and comply with GB4806.7 and plasticizer ND.

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Container bag (PE)- JNBG, 3rd party lab testing report was in place and comply with GB4806.7 and plasticizer ND.

Inner packaging and outer packaging were stored separately. The inner packaging materials were protected and labelled properly in the warehouse.

In SSOP defined the treatment requirement for obsolete packaging and label, the obsolete packaging and label had been segregated stored and broken printing information before treatment as waste.

#### 5.6 Product inspection, on-site product testing and laboratory analysis

Lab inspection rules were in place for all materials, finished products and environment sampling.

Raw materials had been sampled per receiving and carried out incoming testing according to rule.

The final product was tested in internal lab per batches, test items included sensory, physical and chemical, heavy metal and microbiological items. The mandatory inspection by third qualified lab to confirm product safety, legality and quality, test items according to the relevant standards.

For Xanthan gum, food safety test items including sensory, Pb, TPC, coliforms, mould and yeast, salmonella.

For MSG, food safety test items including sensory, pH, Fe, Chlorides, sulphates.

Sampling finished products testing report in internal lab:

Xanthan gum, MFG: HH202504080101, HH202412200062, qualified.

MSG, MFG: 20250405, qualified.

MSG, MFG: 20241204, qualified.

Final products were sent to external qualified lab for testing yearly. The reports of 2024 were in testing, review test report as following:

Sampling:

COA of xanthan gum, report No.: TJF25-0000533-02, based on GB 1886.41; testing items: sensory, viscosity, shear ratio, loss on drying, ash, pyruvic acid, lead, nitrogen, CNAS L 2274.

COA of MSG, report No.: TJF25-0000424-04, based on GB/T 8967; testing items: sensory, sodium glutamate, transmittance, specific optical, rotation, pH, chloride, loss on dry, sulphate, lead, iron, arsenic. CNAS L 2774.

Inspection result trend analysis was done quarterly, the analysis of result trend was used for necessary corrective action established.

Ongoing shelf-life assessment system was in place and implemented, testing records of Xanthan gum, tested half a year, the latest tested was conducted on 2024-06-04, qualified.

The lab of the company is physically separated from the production workshop and warehouse, visitor can't access until visitor is permitted, there is no potential hazard from lab.

The testing device was calibrated according as the legal requirement, and the calibration certificate was reviewed.

The external lab was accredited by CMA or CNAS such as SGS lab, and the accredited number was registered in the product testing report.

The internal lab got CNAS certificated, CNAS L5525. Total 112 lab person and all lab persons got suitable training.

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The factory lab had capability verification with DLZS LAB (CNAS PT0035) yearly and sampled the report on 2024-06-07, test item: ash, moisture; report on 2024-09-09, test item: Pb, All the results were satisfied.

**5.7 Product release**

Documented product release procedure is established and implemented. QA/QC report is screen and results are compliance with the specification. Finished products normally approved by its QA director or his representative before the loading.

No products were held off site.

**5.8 Pet food and animal feed**

No pet food and animal feed products.

**5.9 Animal primary conversion**

N/A, no animal primary conversion processing on site.

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification
5.2.4	No cooking method in the label.
5.3.6	No allergen cross contamination risks
5.3.7	No claim of claim suitability of a food for allergy or food sensitivity sufferers,
5.3.8	No allergen cross contamination risks
5.4.4	No specific risk of adulteration or counterfeiting for raw material
5.5.2	No liners used
5.8	No pet food and animal feed products.
5.9	no animal primary conversion processing on site.



**6. Process control**

**6.1 Control of operations**

HACCP plan, process monitoring SOP and check records were available.

Operating procedure was established and implemented to control all parameters. For the scoped product were conducted including below:

- Raw material inspection (per batch, such as the sense, moisture, PH, and supplier COA).
- Fermentation (checking sterilization temperature and flow, per batch).
- Filtering (check filter facility complete per batches.).
- weight control (one by one).
- metal detection (testing with standard testing items at start production, end of production, and every two hours during production)
- label checks (per batch).
- date coding checks (per batch).

Key equipment settings were completed by authorised trained personnel only such as reaction processing and spray machine.

Start-up check control procedure is established. All right packaging and correct label with information must be checked before start-up. Start-up checking record is kept on file, checking indicator includes hygiene, equipment, ingredients, label including weight, code of batch, packaging.

In the case of equipment failure or deviation of the process from specification, procedures are in place to determine the action to be taken.

Site did not handle products or materials that were outside of scope of audit.

**6.2 Labelling and pack control**

Documented procedure was developed in place to ensure that products are packed into the correct packaging and correctly labelled including changing batches of packaging material and the checking was carried out.

The procedure requires quality personnel, production personnel and warehouse personnel to jointly confirm the correctness of finished product labels.

The visual checking was done before the production started up, the checking items are as follows: status of food contact surface, the hygiene of operation environment, the remaining issues from last production shift. All the materials and packaging were removed out before next shift or next products.

During the onsite audit, the product changeover was witnessed. The works removed all products and packages and cleaned the lines, including the equipment and tools.

Site had not on-line equipment for labelling and pack checking.

**6.3 Quantity, weight, volume and number control**

The company has stipulated product weight standards according to customer requirements and the laws of the selling country. During the production process, the factory staff must strictly implement it.



The frequency and methodology of quantity checking was documented. In process, the workers check the net weight every bag, and the electronic bench scales were calibrated very year, such as: report No.: JDXCZS24004598.

The frequency and methodology of quantity checking meets the requirement. The weight was monitored by each bag when production period. The internal calibration for the used scales was conducted every day with the standard weight which had been calibrated by external institute.

The product packaging specification includes 25kg/800kg/900kg/1000kg, inner pack: PE bag.

No bulk products without packing weighing requirement.

**6.4 Calibration and control of measuring and monitoring devices**

All Measuring equipment used to monitor CCP and product safety and legality shall be identified. The identified measuring equipment was calibrated to a recognised national standard. The monitoring and measure equipment list was in place.

Sampling the calibration report as following:

Electronic bench scale, certificate number: JDXCZS24004598

Thermometer, certificate number: FFWJ2024001

Electromagnetic flowmeter, certificate number: ZS24042887D151

Electronic Balance, Certificate No.: JDXCZS24004078,

Automatic whiteness meter, certificate number: SXZS24042887D366,

Harvard Sieve Instrument, License No.: SXZS24042887D909,

All reference measuring equipment calibrated by third qualified lab. Once the prescribed measuring and monitoring devices are found not to be operating within specified limits. The actions included products identification, segregation and treatment, measuring and monitoring devices re-adjusted to ensure accuracy unauthorized adjustment of measuring and monitoring devices was prohibited.

**1 minor CAR was raised here under the clause 6.4.1  
Detail, please see the CAR FORM.**

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification
6.1.7	Site did not handle products or materials that were outside of scope of audit.
6.2.4	No online verification equipment (e.g. bar code scanners) is used.
6.3.2	No bulk products without packing weighing requirement.
6.3.3	No online checkweighers



**7. Personnel**

**7.1 Training: raw material handling, preparation, processing, packing and storage areas**

The company HR control procedure NF/RL-CX-2023-01-01 to describe the staff training and the requirement of work experience or qualification.

The company ensured all employees were properly trained, instructed and supervised and were competent in conducting their tasks.

2024 training plan and 2025 training plan were available, sampling training records as following:

BRCGS V9 training on 2025-02-26~27

Foreign Body Control Training 2024-11-19~21

Food Fraud Training 2024-11-23~26

CCP training on 2024-11-20

Pest control training 2024-09-19

The effectiveness of the training through orally, paper exam or on-site operation. Relevant training records were available.

By site interview with workshop worker CCP control person and department manager, sampled person had adequately competence.

Site had concerned the ongoing training requirement based on person competency and updated the training plan.

**7.2 Personal hygiene: raw material handling, preparation, processing, packing and storage areas**

The company had established personnel hygiene rule in GMP requirements. The personal hygiene was detailed described. Hand washing and disinfecting requirement was defined in personnel hygiene rule, staff washed their hands before commencing work, after visiting toilet, becoming soiled.

There were hand washing sinks at entrances to processing areas, or appropriate areas convenient to staff for washing hands when they became soiled. Operators were aware of washing their hands prior to entering the processing areas during the audit.

Blue metal plaster was used once person finger small cut. Personnel hygiene rule required the relevant content, using records were available. Every batch of blue metal plaster had been tested with metal detector.

The personal medical control rule was established.

**7.3 Medical screening**

The company had established personnel hygiene rule in GMP requirements; employees would be medically examined prior to employment and yearly during employment. Sampled 3 workers as following: ZPX, LBF, YZF, all health certificates were available for review during the inspection.

Personnel hygiene rule describes the relevant content, if any employee or contractors and visitor was noted with infectious disease, they would be excluded from the processing areas.

The factory required the auditor to fill in the health statement when entering the workshop during the on-site audit.



**7.4 Protective clothing: employees or visitors to production areas**

Personnel health and hygiene management requirement defined in GMP requirements.

The company had provided adequate protective clothes for all persons in the processing areas including formal workers, temporary workers, contractor and visitor. The auditor was also required to wear the visiting clothing to enter food processing areas.

The protective clothing was sufficient and suitable designed.

Filling processing area protective cleaning was conducted by internal laundry, at this area the protective clothing was cleaned daily. After cleaning, use a UV lamp for disinfection. Sampling protective clothing cleaning records of 2025-03-10, for pre-treatment areas was low area, the protective clothing was not contacted with food, at this area the protective clothing was cleaned by worker themselves, the protective checking also carried out daily.

One off food grade glove used on site.

Mask was disposable and changed every time.

**1 major CAR was raised here under the clause 7.4.5, Detail, please see the CAR FORM.**

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification
7.4.6	No items of personal protective clothing that were not suitable for laundering were provided.



<b>8. Production risk zones – high risk, high care and ambient high care production risk zones</b>
<b>8.1 Layout product flow and segregation in high-risk, high-care and ambient high-care zones</b>
Based on decision tree, the products stored under normal temperature, do not support the growth of pathogens or the survival of pathogens. Production workshops are all low-risk area.
<b>8.2 Building fabric in high-risk and high-care zones</b>
Site do not have high care area, high risk area, section 8.2 is not applicable.
<b>8.3 Equipment and maintenance in high-risk and high-care zones</b>
Site do not have high care area, high risk area, section 8.3 is not applicable.
<b>8.4 Staff facilities for high-risk and high-care zones</b>
Site do not have high care area, high risk area, section 8.4 is not applicable.
<b>8.5 Housekeeping and hygiene in the high-risk high-care zones</b>
Site do not have high care area, high risk area, section 8.5 is not applicable.
<b>8.6 Waste/Waste disposal in high risk, high care zones</b>
Site do not have high care area, high risk area, section 8.6 is not applicable.
<b>8.7 Protective clothing in the high-risk high-care zones</b>
Site do not have high care area, high risk area, section 8.7 is not applicable.

Details of non-applicable clauses with justification	
Clause/Section Ref	Justification

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8.1.2-8.1.4	Site do not have high care area, high risk area, ambient high care area,
8.2~8.7	Site do not have high care area, high risk area.

<b>9. Requirements for traded products</b>	
9.1 The food safety plan - HACCP	
Not applicable	
9.2 Approval and performance monitoring of manufacturers/packers of traded food products	
Not applicable	
9.3 Specifications	
Not applicable	
9.4 Product inspection and laboratory testing	
Not applicable	
9.5 Product legality	
Not applicable	
9.6 Traceability	
Not applicable	

<b>Module 11: Meat Supply Chain Assurance</b>	
<b>Scope</b>	Click or tap here to enter text.
<b>11.1 Traceability</b>	
Click or tap here to enter text.	
<b>11.2 Approval of meat supply chain</b>	

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Click or tap here to enter text.

11.3 Raw material receipt and inspection

Click or tap here to enter text.

11.4 Management of cross-contamination between species

Click or tap here to enter text.

11.5 Product testing

Click or tap here to enter text.

11.6 Training

Click or tap here to enter text.

**Module 13: Meeting FSMA Requirements for Food – July 2022**

Preventive Controls for Human Food: 21 CFR Part 117 (Clauses 13.1.1 – 13.1.33)

Click or tap here to enter text.

Preventive Controls for Animal Food: 21 CFR Part 507 (Clause 13.2.1)

Click or tap here to enter text.

Food Defence: 21 Part 121 (Clauses 13.3.1 – 13.3.11)

Click or tap here to enter text.

Sanitary Transportation: 21 CFR Part 1 Subpart O (Clauses 13.4.1 – 13.4.9)

Click or tap here to enter text.

Produce Safety: 21 Part 112 (Clauses 13.5.1 – 13.5.18)

Click or tap here to enter text.



**14.1 Additional Specifier Requirements**

14.1 Traceability

Click or tap here to enter text.

14.2 Environmental Monitoring

Click or tap here to enter text.

14.3 Product inspection and laboratory testing

Click or tap here to enter text.

14.4 Protective clothing: Employees or visitors to production areas

Click or tap here to enter text.

