

Terms and Conditions

Last updated: 15th September 2025

Welcome to *The Net Zero Co.* website (www.thenetzeroco.com). By accessing and using this site, you agree to comply with and be bound by the following Terms and Conditions. If you do not agree, please do not use our website.

1. About us

This website is operated by **The Net Zero Co.** (“we”, “our”, “us”), a UK-based business providing sustainability consultancy services to small and medium enterprises (SMEs).

2. Use of the website

- You may use our website for lawful purposes only.
 - You must not use the site in any way that could damage, disable, or impair it, or interfere with other users.
 - You must not attempt to gain unauthorised access to any part of the site, server, or connected systems.
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3. Information on this site

- The content on this website is for **general information only**. It should not be relied upon as professional advice without consulting us directly.
 - We aim to keep all information accurate and up to date, but we do not guarantee that the site or its content will always be available, complete, or error-free.
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4. Services and enquiries

- Any services described on this website are subject to separate agreements, proposals, or contracts.
 - Submitting an enquiry form or booking request does not create a client-consultant relationship until confirmed in writing by us.
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5. Intellectual property

- All content on this website (including text, graphics, logos, and design) is owned by or licensed to The Net Zero Co.
 - You may not copy, reproduce, distribute, or modify any material without our prior written consent, except for personal, non-commercial use.
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6. External links

Our website may include links to external sites. We are not responsible for the content, security, or practices of third-party websites and linking does not imply endorsement.

7. Limitation of liability

- We do not accept liability for any direct, indirect, or consequential loss or damage arising from use of this website.
 - Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded under UK law.
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8. Privacy and cookies

Use of our website is also governed by our **Privacy Policy** and **Cookie Policy**, which explain how we handle your data.

9. Changes to these Terms

We may update these Terms from time to time. The latest version will always be available on this page.

10. Governing law

These Terms are governed by the laws of **England and Wales**. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

Contact us

If you have questions about these Terms, please contact us at:
support@thenetzeroco.com