

Membership Community Terms & Guidelines

Disclaimer

- This is a private, byapplication community designed to support women-identifying individuals. Our mission is to create a safe and aligned space for meaningful connection, exchange, and growth.
- This community is for women-identifying individuals, inclusive of all gender expressions.
- We do not retain any sensitive documents such as ID images. Any personal data shared during the application process is used solely for verification and community safety, and is handled in accordance with basic data protection principles. Our Privacy Policy can be found here.
- By applying for membership and participating in the community upon approval, you acknowledge that you have read and agree to comply with these Membership Terms & Guidelines, which govern participation, conduct, and expectations.

Effective Date: 1 April, 2025 Last Updated: 27 June, 2025

Applies to: all approved members of the Ashes to Ascension private membership community

1. Founding Member Benefits & Rates

- Anyone approved for membership before January 1, 2026, qualifies for the Founding Member Rate, which locks in your membership price for as long as your subscription remains active and uninterrupted.
- Founding members will have access to:
 - The private Facebook group where bartering of services is permitted.
 - The resource library (to be added January 1, 2026) at no additional charge.

Note: Members who cancel and later rejoin will not be eligible for the Founding Member Rate and will be subject to current rates at the time of rejoining.

2. Purpose of the Group

This is a private, women-only bartering community created for women-identifying business owners who are in the building or developing phase of their business. The goal is to create an environment of collaboration, trust, and mutual benefit, not financial exchange.

- No payments or invoicing between members is permitted within the group.
- Members may offer their professional services or expertise in exchange for a testimonial from the recipient of the service.
- This is a peer-based exchange system based on honor, respect, and professional conduct.

3. Community Conduct Guidelines

To maintain a safe and respectful space, the following behaviors are expected of all members:

a. Respect and Decorum

- No bullying, hate speech, or harassment of any kind will be tolerated.
- Foul language is permitted, but must not be used to insult or direct aggression toward other members.
- Discussions involving religion or politics should not be posted in the group. This is not the space for such debates.

b. Requesting a Service or Expertise

- Be clear and specific about what you need.
- Set realistic timelines and expectations.
- After the service is completed, you must leave a written testimonial for the member within 7 days.
- The service provider has the right to specify how and where they would like the testimonial delivered.
- Group moderators are not responsible for tracking testimonials or facilitating follow-up.

c. Offering a Service or Expertise

- Offer only services you can deliver professionally and reliably, as if to a paying client.
- Follow through on commitments and communicate any changes promptly.
- You are responsible for defining boundaries and expectations clearly with the person you're serving.

d. Disputes Between Members

- Try to resolve conflicts privately and respectfully.
- You may contact a moderator only if attempts to resolve the issue directly have failed.
- All concerns should be sent via direct message (DM) and kept private.
- Group moderators may remove members who repeatedly cause disruptions or act in bad faith.

e. Confidentiality and Group Privacy

- Do not share, screenshot, or forward any content posted inside the group without the explicit consent of the original poster.
- Violations of group privacy may result in immediate removal.

f. Promotion & Visibility

- You may promote your business during "Toot Your Horn Tuesday" via designated posts only.
- Self-promotion outside of designated threads is not permitted unless otherwise approved by a moderator.

4. One-Strike Rules

Members who:

- Publicly insult, harass, or "trash talk" another member inside the group, or
- Repeatedly (more than once) violate group trust or privacy,

...will be immediately removed from the community.

No refunds will be given. This is a zero-tolerance policy intended to protect the integrity of the space.

5. Legal Notices & Member Responsibilities

a. No Guarantee of Results:

This community exists for connection and support. Neither Jaylana Saraya nor the moderators guarantee any specific outcomes or business growth as a result of participation.

b. Independent Member Responsibility:

All barters, exchanges, or collaborations are undertaken at your own discretion and risk. You are solely responsible for the quality and legality of any services you provide or receive.

c. Moderators Are Not Liable:

Jaylana Saraya and group moderators are not liable for disputes, miscommunications, or unsatisfactory service exchanges between members. This is a peer-led community.

d. Testimonials & Intellectual Property:

By giving or receiving a testimonial, you grant the other member a non-exclusive license to use that testimonial in their marketing or materials (unless agreed otherwise).

Please do not copy or repurpose others' posts, content, or ideas without permission.

e. Removal for Cause:

We reserve the right to remove any member for conduct that undermines the community mission, disrupts the environment, or violates these guidelines. Decisions made by moderators are final.

6. Refund Policy

Due to the digital and private nature of the membership, no refunds will be given once access is granted, regardless of your level of participation or voluntary departure from the group.

7. Changes to These Guidelines

We reserve the right to update or modify these community guidelines at any time. Members will be notified of major updates. Continued participation implies agreement with the updated terms.

8. Questions or Concerns?

You may reach out with questions regarding the guidelines or your membership by emailing: shine@jaylanasaraya.com