



# Newsletter: March 2023

Dear reader,

All partners of the IMPACTS (Inclusive Mobility: Public And Collaborative Trusted Spaces) project are pleased to welcome you to its first newsletter.

Public transport (PT) has been a solid pillar of urban mobility in our places of living. Even if it is a statistically safe way to move, existing low security perception, increased gender transgressions, limited reporting mechanisms and global challenges such as the Covid-19 pandemic have been reducing passenger perceived safety, while increasing distrust. As a result, citizens avoid using public transport, subsequently related traffic and emissions do not reduce, resources are wasted, while the future urban environment is restrained from citizen feedback and co-development. At the same time most cities, transport providers and third parties focus merely on digital trip services and do not address citizen safety perceptions and wellbeing, while fail to collect and extract knowledge from citizen feedback.

The IMPACTS newsletter aims to keep you informed about the project's progress, news, events and results.

**Wishing you an enjoyable reading!**

Martin Thomas Schlecht  
IMPACTS Project Coordinator, TU Berlin

# Description & Objectives

The Inclusive Mobility: Public And Collaborative Trusted Spaces with the acronym IMPACTS is being implemented under the “Future Mobility” segment of the “EIT Urban Mobility 2023-2025 Innovation Program” and is co-funded by the European Union and the participating partners. The Project Partnership includes 7 partners and associated partners that come from 5 countries (Germany, Greece, Croatia, Turkey and Belgium).

Public transport can have a critical impact on shaping the Future Urban Mobility and a first step is to mitigate passenger suspensions for adopting it. IMPACTS will enable “Future Public Transport” by facilitating the journey user experience and disrupting current commuting. The vision of the Project is a human-centric PT where passengers feel safe, support fellow travelers, and contribute with feedback to an innovative PT. The main objectives of IMPACTS project include:

- The development of a socio-technical tool that connects passengers in proximity off and online, allows issue reporting in the urban environment, and enhances trust with a rating system, while cities and transport providers use a dashboard to collect citizens’ feedback/perceptions and extract knowledge into aggregated geo-analytics.
- The development of a new approach to public transport -applicable to any UM context-that enhances its attractiveness and effectiveness. Evidence will be collected about bottom-up community-based innovations in existing critical urban mobility infrastructure that impact how citizens move. Demonstrations in a suburban and a megacity Urban Mobility context will take place and assess the transferability of the derived results.
- The exploration of diverse recognized business opportunities and the transformation of the developed technologies into marketed innovations that target different Urban Mobility stakeholders.

# IMPACTS Kick-off Meeting



On **6<sup>th</sup> of January 2023**, EIT Urban Mobility **“IMPACTS”** project launched its work during a successful Kick-off-Meeting. The consortium consists of **7 members from Germany, Greece, Croatia, Turkey and Belgium**. Throughout the event, the partners emphasized on the IMPACTS project's outcomes and agreed upon the future collaboration requirements and expectations along with the upcoming working goals that should be reached.

Thanks also to the attendees, Martin Schlecht (TUB), Gabriele Grea (TUB), Christos Perentis (CERTH-HIT), Jakob Stimpfl (WizGo), Wiebke Blum (Nexus), Gorita Tadić (City of Dugopolje- CoD-), Marija Čipčić (CoD), Violeta Peran (CoD), Iva Kotorac (CoD), Emin Abbaszade (ISbak), Kathryn Bulanowski (EPF), Wandifadza Chivaura (EPF)

Lastly thanks to the moderator Dr. Afroditi Anagnostopoulou (CERTH-HIT) for hosting the event. We would like to thank all the participants that brought their expertise and experience and engaged in the fruitful and constructive discussions.