

## **Ghana Tours – Terms & Conditions** (to be read in conjunction with our website & any brochure provided)

### **Booking**

There is a minimum deposit of £350 per person to confirm the booking.

Full payment must be received at least three months before the start date of the trip.

December Tour only – full payment must be received at least six months before the start date of the trip.

Your place is not guaranteed until full payment is received for the Tour.

### **Tour Prices**

Price as advertised at the time of booking. Price do not include:

- \*International or connecting flights
- \*Travel Insurance or any other insurance
- \*Cost of visa or associated costs to enter Ghana
- \*Taxes

### **Group Size**

Unless otherwise stated our tours are based on a minimum of 5 and a maximum of 20 clients. If we are unable to operate the tour due to group size we will let you know as soon as possible.

In such cases you will be offered one of the following options:

- To travel on the same dates but you will agree to pay a supplement, to be agreed at that time.
- To travel with us on another group tour which will be on a different date.
- Get a full refund of money paid to us.

### **Changes made by You**

Once your booking is confirmed if you wish to make any changes, we reserve the right to impose an amendment fee of £80.00 per booking.

### **Changes made By Us**

We have taken a lot of time to prepare a tour that we think you will love. We do not intend to make changes to the arrangements made unless it is advisable or necessary to protect the interests of our company or our clients. We reserve the right to make such changes if we consider it necessary or advisable. We will inform you as soon as possible about any material changes if we consider it will impact your holiday. We will give you the choice of accepting the revised arrangements or having a full refund without interest payment. A change of accommodation is not considered a material change, provided we have provided new accommodation at a similar standard. Unfortunately, we are not able to pre-allocate a specific room or apartment. Please note we cannot guarantee double bed or twin bedrooms. This may result in some clients having superior rooms to others. From time to time, we may have to change the order/ days that we carry out planned activities – this will not be considered a material change. Examples of material change could be due to war or threat of war, civil strife, industrial dispute, terrorist activity, accident, natural or nuclear disaster, fire, government or other authority travel restrictions.

### **Cancellation By You**

If you wish to cancel your holiday, you must notify us straightaway. The following cancellation charges will be applied along with card processing fees:

- No cancellation charges within 28 days of paying the deposit subject to the final payment date below;
- Thereafter, the deposit is non-refundable.
- 100% cancellation charge if the cancellation is made within three months of the start date of the Tour. In order words, if there is less than three months before the start date of the tour you will not get any money back.

100% cancellation charge if the cancellation is made within six months of the start date of the December Tour. In order words, for the December tour, if there is less than six months before the start date of the tour you will not get any money back.

If you are unable to join the trip due to you contracting Covid or due to any Covid related restrictions in your home country, this would be treated as a cancellation. It is advisable therefore that you have appropriate insurance cover in place.

### **Cancellation By Us**

Subject to the group size above or any “force majeure” we will not cancel the trip for any reason. In cases where we cancel the trip, we will return all monies you have paid unless this is due to a “force majeure”. We will not return any monies to you if, cancellation is due to your non-payment, in cases of non-payment the appropriate cancellation fees as listed above will be charged on the seventh day after the payment is due. Your booking is accepted by us on the understanding that you realise the potential risks and hazards that can be involved in travelling in what is often referred to as “the third world”, developing environment. This includes an understanding of the risk of injury, damage or loss to property, inconvenience and discomfort. We accept your booking on the understanding that you are clear that safety in the developing world is not to the same standard as in the first world. For example, the roads and at tourist sights. You must ensure that you have adequate insurance.

### **Changes to our costs**

We do not intend to increase the costs of the tour unless we have to incur a change in costs which is beyond our control. For example, an extraordinary rise in the cost of fuel or entrance fees where payable. If we are required to increase the costs we will notify you as soon as we become aware. You will have the option to cancel the trip in its entirety within seven days of the notification.

### **Insurance**

By booking our tours you confirm that you have taken out adequate insurance. You are responsible for taking out adequate insurance. Your insurance must include cover for medical expenses and repatriation costs. We also recommend that your insurance: a) includes cancellation and disruption cover, b) covers the full cost of your travel arrangements. c) covers any Covid related restrictions on travel.

### **Jurisdiction**

The tour is a Northmove Safari tour. Northmove Safari is a Uganda based company that operates tours within and around Africa. The contract is between the Company and the client, being any person travelling or intending to travel on a tour operated by the Company. The contract, including all matters arising from it, is subject to Uganda law and the exclusive jurisdiction of the Ugandan Courts.