# Emmanuel Nuño

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## Education

# **Bachelor of Computer Engineering**

Autonomous University of Baja California | June 2020

# Professional Experience

#### Software Developer

Integon, an Allstate Company | July 2021 - Present

- Developed and utilized RESTful APIs to integrate applications and services.
- Designed and maintained relational databases using Microsoft SQL Server, optimizing queries for performance.
- Developed and maintained API integrations using SOAP and REST web services.
- Participated in Scrum meetings, sprint planning, and continuous integration workflows as part of Agile development practices.
- Implemented software design principles to ensure scalable and maintainable code.
- Assessed and recommended technology solutions for enterprise use.

# **Technical Support**

Mexican Social Security Institute (IMSS) | January 2020 - December 2020

- Diagnosed and resolved software issues in applications and system configurations.
- Assisted in configuring enterprise applications and services.
- Ensured optimal network connectivity and security compliance within the IT environment.
- Managed authentication and user access through LDAP/Active Directory and Single Sign-On (SSO) configurations.
- Resolved email connectivity issues and ensured seamless communication workflows using Office 365 and Exchange.
- Developed and maintained integrations between multiple systems.
- Analyzed log files to diagnose and resolve system issues efficiently.

#### Administrative Clerk

Mexican Social Security Institute (IMSS) | December 2009 - December 2020

- Managed internal web applications to streamline workflows and data processing.
- Ensured compliance with best practices for handling sensitive information.
- Provided IT assistance in a public sector environment, supporting digital workflows for higher education services.

# Key Skills

- Application Development: Web, Desktop, Mobile
- Programming Languages: Java, C#, .NET (ASP.NET MVC), JavaScript, VB.NET, HTML, CSS, XML
- Front End Development: HTML, CSS, JavaScript
- API Development: RESTful and SOAP web services
- Databases: Microsoft SQL Server, MongoDB
- Data Handling: Experience with large data sets (e.g., images/videos)
- User Experience: Foundations of UX Design (Google)
- Networking & System Administration: Knowledge of LDAP/Active Directory, SSO, Office 365, Exchange, Ping, Telnet
- Agile Development: Hands-on experience with Agile methodologies and SDLC best practices
- Technology Evaluation & Implementation: Experience assessing and recommending IT solutions for enterprise and academic environments
- Collaboration & Communication: Excellent communication skills and ability to work independently and as part of a team
- Organizational & Time Management: Ability to develop organizational systems to meet schedules and timelines

### **Licenses & Certifications**

Foundations of User Experience (UX) Design | Google