

Privacy Policy for Creative Bees Club

Effective Date: 01/01/2025

This Privacy Policy sets out how **Creative Bees Club** ("we", "us", or "our") uses and protects any information that you provide when using our website www.creativebeesclub.com.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

1. What We Collect

We currently collect and process the following information:

- Full names
- Contact email address
- Contact telephone number
- Physical Address

2. What We Do With the Information

We collect this information to understand your needs and provide you with a better service, particularly for the following reasons:

- Internal record keeping
- Improving our products and services
- Sending promotional emails about new products, special offers, or other information
- Customizing the website according to your interests

3. Security

We are committed to ensuring that your information is secure stored on our website, booking system and physical documentation held within our office. In order to prevent unauthorized access or disclosure, we keep all personal information for 6 years. We will then dispose of your information by deleting it from our digital systems and destroying physical documentation.

4. How We Use Cookies

Our website may use cookies to enhance user experience. A cookie is a small file that asks permission to be placed on your computer's hard drive. You can choose to accept or decline cookies through your browser settings.

For further information, please visit <https://ico.org.uk/for-the-public/online/cookies/>

5. Your Rights

Depending on your location, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate data
- Request deletion of your data
- Object to or restrict processing

To exercise any of these rights, please contact us at info@creativebeesclub.com.

6. Changes to This Policy

Creative Bees Club may change this policy from time to time by updating this page. You should check this page occasionally to ensure that you are happy with any changes.