

Rubuvibe – FAQs (Frequently Asked Questions)

Q1: What is Rubuvibe?

A: Rubuvibe is an online clothing brand that offers trendy, youth-oriented printed and designer t-shirts and apparel for men and women.

Q2: How can I place an order?

A: Simply browse our website, select your desired product, choose size and color, and complete your order using online payment or **Cash on Delivery (COD)**.

Q3: What payment methods do you accept?

A: We accept all major online payments including **credit/debit cards, UPI, net banking**, and also provide the option for **Cash on Delivery (COD)** at checkout.

Q4: Can I cancel my order after placing it?

A: Orders cannot be canceled once confirmed. Please check all details before completing your order.

Q5: Do you offer refunds?

A: Rubuvibe does **not provide refunds** for fake or fraudulent buyers. Only genuine cases with valid proof are eligible for product replacement.

Q6: How do I request a product replacement?

A: If you receive a genuine defective or damaged product, contact our support team within **7 days of delivery** with clear photos and order details. After verification, we'll arrange a replacement.

Q7: How long does shipping take?

A: Orders are usually delivered within **3–7 business days**, depending on your location.

Q8: Do you ship internationally?

A: Currently, Rubuvibe ships only within **India**.

Q9: How can I track my order?

A: Once your order is shipped, tracking details will be shared via **email or SMS**. You can track your order status easily through the provided link.

Q10: How can I contact Rubuvibe support?

A: You can reach us through our **Contact Us page** or by email at rubuvibe@gmail.com.