

# Shipping & Returns Policy – Rubuvibe

## Shipping Policy:

- All orders are shipped via trusted courier partners.
- Standard delivery time is 3–7 business days depending on your location.
- Tracking details will be shared via email or SMS once the order is shipped.

## Returns & Replacement Policy:

- **No Refund Policy:** Rubuvibe does **not provide refunds** under any circumstances for fake buyers.
- **Replacement:** Genuine defective or damaged products can be replaced within **7 days of delivery**.
- Replacement requests must include:
  - Clear photographs of the received product
  - Order number and details
- Rubuvibe reserves the right to verify product authenticity before processing a replacement.
- If a product is found not genuine or if a buyer is identified as fake, no replacement or refund will be provided.

