

Rubuvibe – FAQs (Frequently Asked Questions)

Q1: What is Rubuvibe?

A: Rubuvibe is an online clothing brand that offers trendy, youth-oriented printed and designer t-shirts and apparel.

Q2: How can I place an order?

A: Simply browse our website, select your desired product, choose size and color, and complete payment online. We do not support Cash on Delivery (COD).

Q3: What payment methods do you accept?

A: We accept all major online payments including credit/debit cards, UPI, and net banking.

Q4: Can I cancel my order after placing it?

A: Orders cannot be canceled once confirmed. Please ensure your order details are correct before completing the payment.

Q5: Do you offer refunds?

A: Rubuvibe does **not provide refunds** for fake buyers. Genuine product issues may be eligible for replacement after verification.

Q6: How do I request a product replacement?

A: If you receive a genuine defective product, contact our support team within 7 days of delivery with clear photos and order details. We will verify and provide a replacement.

Q7: How do I know my order is genuine?

A: All Rubuvibe products are branded and quality-checked. Buyers must provide proof of authenticity if claiming replacement.

Q8: How long does shipping take?

A: Shipping times vary by location, typically 3–7 business days.

Q9: Do you ship internationally?

A: Currently, Rubuvibe ships only within India.

Q10: How can I contact Rubuvibe support?

A: You can reach us via our website contact form or email at support@rubuvibe.in.