



**Infrastructure Solutions, Security
Information Technology**

Constant Evolution

www.conceitto.com.br/en

Introduction

Welcome to the Future

WSA INFO is a renowned IT company with an excellent background in creating physical infrastructure for any type of environment, administration, auditing, information security and home office tools. We also rent equipment (servers, desktops, laptops, routers and firewalls), create home office environments, remote work, VPNs for secure access, etc.

- 01** Present solutions suited to the specific needs of each client, with speed and logical security, necessary for the success of the organization and the market.
- 02** Respect and ethics in the development of activities developed and delivered to clients. Valuing the human factor in all stages of the process with lasting harmony within society.
- 03** To operate in the IT infrastructure and information security segment, offering solutions that aim to fully meet market needs. To offer products that support business rules, in addition to technical features. To treat customers as business partners.



The Importance of IT Consulting

Having specialized consultancy allows you to invest only in the necessary and appropriate infrastructure, both for physical work and for home office, and the best determination of remote work rules, for example. Everything depends on the size, needs and objectives of each company.

The work of professionals specialized in information technology and, more specifically, IT architecture, is essential at all times, including for the implementation of a home office work regime (even if emergency) and for the redeployment of platforms, equipment and tools in local networks, after remote work. The opinion and knowledge of IT specialists is essential for the adequate infrastructure and data security of a company.



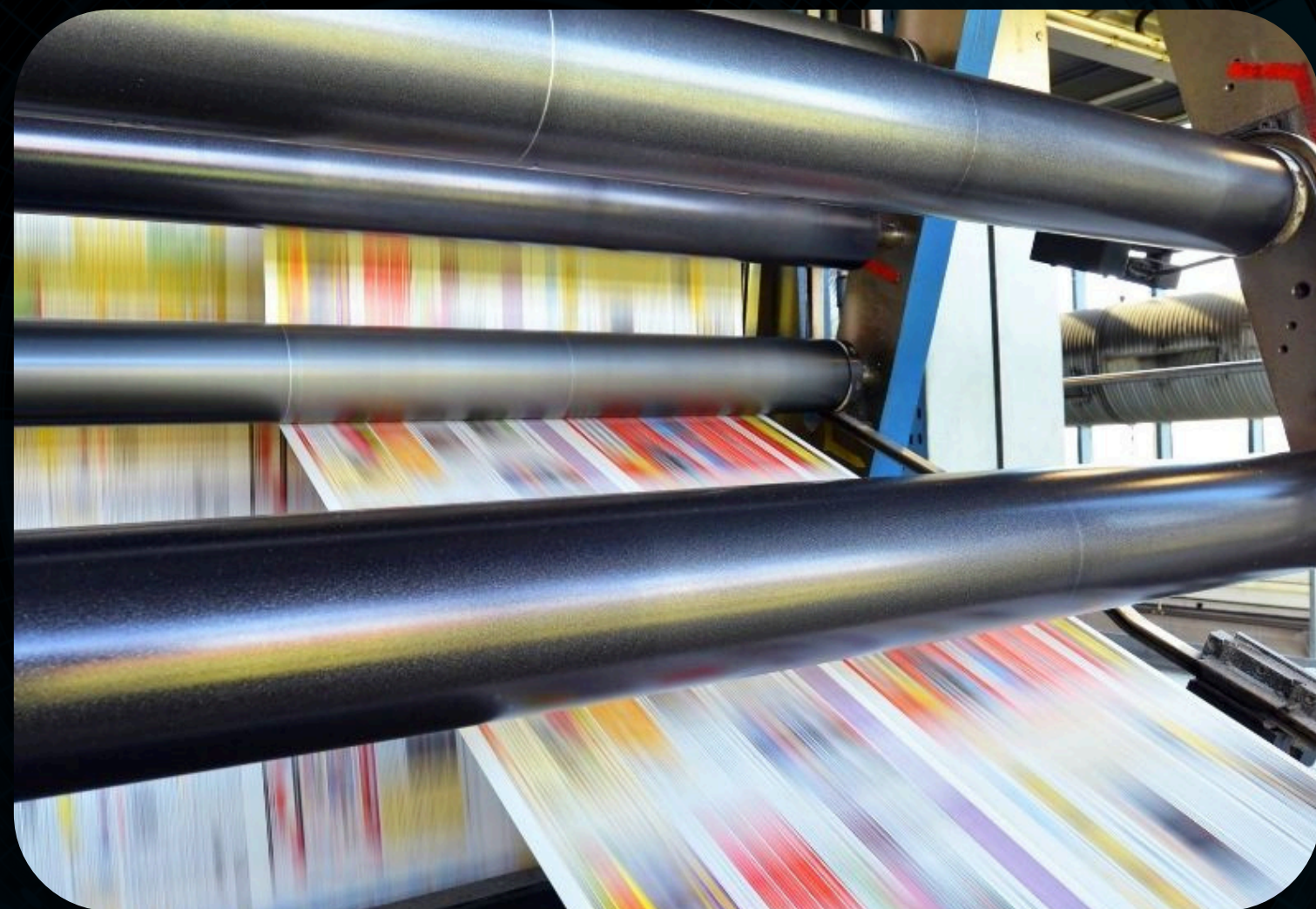


INFOR INTEGRATED MANAGEMENT SYSTEM (ERP)

Connect. Analyze. Optimize.

We offer Infor CloudSuite™ ERP solutions, which is a management system that allows easy, integrated and reliable access to a company's data.

- ✓ Optimize business management with Infor's CloudSuite™ ERP solutions for integrated data access and accurate diagnostics.
- ✓ ERP technology centralizes information, improves processes and integrates sectors for more accurate decisions.
- ✓ With analytical capabilities and an intuitive interface, the CloudSuite™ ERP system drives productivity and savings.



GRAPHICTOOLS

Automate. Integrate.

Efficiency. Designed to meet the operational needs of small, medium and large-scale printing companies, GraphicTools automates highly relevant operational processes, with immediate availability of information that customers need and makes a difference in printing companies' relationships.

- ✓ Optimize the complete management of your printing company, from budgets and production to finance, purchasing, inventory and the commercial sector.
- ✓ Centralize administrative and financial demands, improving decision-making and the efficiency of graphic processes.
- ✓ Increase productivity and strengthen customer relationships through accurate, accessible information and process automation.



MICROTOOLS

Control. Automation. Versatility.

MicroTools is a management software derived from GraphicTools, inheriting all the technical rigor, controls and automation of business processes from the graphics market, now extended to organizations in other market sectors.

- ✓ Ideal for small and medium-sized companies in the industrial, commercial (except retail) and service sectors.
- ✓ Based on a process automation platform, customized to the needs of different business sectors.
- ✓ Adapt the technical rigor and effective controls of the graphics sector to optimize your company's management and processes.



INFOR CLOUDSUITE™ WMS

Vision. Control. Flow.

Infor's CloudSuite™ WMS is a logistics system that aims to manage all logistics processes and operations that occur in a warehouse or distribution center. With it, it is possible to manage all internal movements of products and materials, from the moment they enter to the moment they leave.

- ✓ Provides holistic, multi-location storage, industry-specific functionality, and flexible deployment options (on-premises or in the cloud).
- ✓ Highly configurable, with a modern user experience and native support in 14 languages for global operations.
- ✓ It works in an integrated manner with ERP software, providing data for logistics processes, or as an autonomous tool for leaner operations.



IT CONSULTANCY

Expertise. Solution. Dedication.

WSA Info also offers its expertise from years of operation in consultancies dedicated to solving your company's technological and management challenges.

- ✓ In-depth analysis to identify your business's specific problems and needs.
- ✓ Development of customized IT solutions and strategies focused on optimizing your results.
- ✓ Applying expert knowledge to guide the implementation of technologies that drive efficiency and innovation.



INFOR ASSET MANAGEMENT SYSTEM (EAM)

Assets. Performance. Longevity.

Infor CloudSuite™ EAM is a dynamic, scalable enterprise asset management system that helps organizations across all industries get the most out of their existing assets, achieving new levels of efficiency with control and visibility into operating, maintenance, and energy costs.

- ✓ Eliminate unplanned downtime with better visibility into asset health and optimize maintenance schedules.
- ✓ Reduce costs by extending the useful life of assets, predict failures with preventive maintenance and control employee profiles for each type of maintenance.
- ✓ Easily understand the location and condition of each asset, while staying compliant with regulatory and safety requirements.



ZENDESK

THE COMPLETE CUSTOMER SERVICE SOLUTION



MAKE YOUR CUSTOMERS' LIVES EASIER

Conversational Experiences All the
channels you need Self-service at scale
Personalized and contextual



PREPARE YOUR TEAMS FOR SUCCESS

Easy-to-use agent workspace Powerful
collaboration tools Routing and
intelligence Integrated content creation



KEEP YOUR BUSINESS IN SYNC

Unified View of Your Customers
Powerful Reporting and Data Analysis
Capabilities Customizable Workflows
Integrations to Connect Your Data



WSA Info Featured Solutions:

WSA Info delivers complete and customized technological solutions to optimize and protect your business.

Software Development: WSA Info creates customized software, developing complete and tailored computerization solutions for all sectors of your business.

Content Filtering: To protect against online threats and minimize distractions, WSA Info implements content filters. This tool increases data and information security, in addition to contributing to team productivity.

Wireless Networks: Specialized in the installation and maintenance of Wi-Fi networks, WSA Info offers solutions that eliminate cables, reducing costs and facilitating the mobility and connection of multiple devices in both corporate and residential environments. Its services include assessment of the existing structure, implementation, configuration of routers, reorganization, installation of access points and adapters, optimization and interference diagnosis.

Anti-virus and Anti-spam: The company provides anti-virus and anti-spam solutions to prevent attacks from malicious messages, infected files or dangerous websites, identifying and blocking suspicious emails and scanning downloads and web pages.

IT Support and Maintenance: With flexible support contracts, WSA Info offers assistance to small, medium and large companies, ensuring fast solutions by phone, email or in person. The qualified team is specialized in multiple platforms and segments, focusing on eliminating the root cause of problems, evolutionary consulting and software management.

Digital Marketing: WSA Info helps companies achieve effective results on social media through strategic planning, creation of relevant content and monitoring of engagement, going beyond random posts to impact potential customers.

Data Center: For managed services needs for Data Center, WSA Info offers monitoring, management, technical support, agile and reliable installation, data protection and off-site backup, always aiming at the quality and growth of the client's business.

Cloud and SaaS: WSA Info's Cloud and SaaS solutions ensure that servers and software are always available and managed with advanced technology, offering savings and flexibility in financing IT resources. Services include servers, backups, Cloud Data Center and email management.

Electronic Security (CCTV): WSA Info designs and implements Closed Circuit Television (CCTV) systems for personal and property security, allowing viewing and recording of residential, corporate or public environments, with the possibility of remote monitoring. The company also offers maintenance and other services such as alarms, intercoms, electric fences, video intercoms and access control.

IT and Telecom Infrastructure: With a multidisciplinary team of engineers, designers and technical specialists, WSA Info meets all connectivity needs, focusing on deadlines, security and reliability, using the most advanced technologies on the market.



Our Clients

The satisfaction of our customers is our commitment



CLIENTS



PARTNERS





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