

Terms and Conditions – Dry Forest Ltd

Welcome to the website of **Dry Forest Brand** (*“Dry Forest”*). By accessing our website or placing an order, you agree to comply with the following Terms and Conditions. Please read them carefully before using our services.

1. Company Information

Dry Forest Brand

Registered in Spain & England

Email: info@dryforestbrand.com

2. Products and Services

We offer for sale edible products (such as healthy snacks, cookies, cacao, and specialty coffee), as well as branded merchandise (mugs, T-shirts, tote bags, etc.).

All products are subject to availability. We reserve the right to modify, replace or discontinue any product without prior notice.

3. Ordering Process

By placing an order, you agree to provide accurate, current, and complete information. Once payment is completed, you will receive an email confirmation. This confirmation does not constitute acceptance of your order. The contract is formed once your items are dispatched.

4. Prices and Payment

All prices are in **British Pounds (£ GBP)** and include VAT where applicable. Shipping costs are added at checkout and clearly shown before final confirmation.

We accept the following payment methods:

- Credit/Debit Cards (Visa, Mastercard, Amex)
- Apple Pay / Google Pay
- PayPal
- Klarna (if available)

We reserve the right to refuse any order for valid reasons, including suspected fraud.

5. Deliveries

We ship within the UK (and other locations available at checkout). Delivery times depend on your location and the shipping option selected.

Dry Forest is not responsible for delays caused by third parties (couriers, customs, etc.), although we will do our best to keep you informed.

6. Cancellations and Returns

Edible Products: For health and safety reasons, we do not accept returns on food items unless they are defective or damaged.

Non-Food Products (Merchandise): You may return non-food items within 14 days of receiving your order, in accordance with the **Consumer Contracts Regulations**. Items must be unused and in their original packaging. Return shipping costs are the responsibility of the customer.

To start a return, please contact us at info@dryforestbrand.com

7. Limitation of Liability

Dry Forest shall not be held liable for indirect losses or damages arising from misuse of our products or unexpected delays. Our maximum liability in any case will be limited to the purchase value of the product.

8. Intellectual Property

All content on the website (text, images, logos, recipes, designs) is the property of Dry Forest brand or licensed to us. You may not copy, reproduce, or distribute any content without our written consent.

9. Data Protection

Your personal data is handled in accordance with our **Privacy Policy**, in compliance with the **UK GDPR** and the **Data Protection Act 2018**. You can view it on our website.

10. Governing Law

These Terms are governed by the laws of England and Wales. Any dispute shall be subject to the exclusive jurisdiction of the courts of London, UK.

11. Contact

If you have any questions about these Terms and Conditions, please contact us at:

□ hello@dryforest.uk

