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Purpose: Analyze surface-level vs. deeper underlying issues.

- 1. What's the visible problem? (Tip of the iceberg)
- 2. What deeper causes might be driving this? (Underwater section)
- 3. What beliefs, emotions, or systems contribute to the issue?

# Events (What Happened?) **Events** Patterns / Trends (What has been happening over Patterns / Trends time?) Underlying Structures Underlying Structures (What causes the patterns/trends?) Mental Frameworks Mental Frameworks (What beliefs, assumptions, and values drive the behaviors?)

## HOW TO USE (PRO TIPS)

#### Think Below the Surface:

→ Most problems aren't about what's visible. The root cause is below the surface.

#### Apply the 3 Layers of Depth:

- → Event (What happened?) → "Sales dropped this quarter."
- → Pattern (What trends exist?) → "Sales drop every Q3."
- → Structure (What's causing it?) → "Seasonality + weak marketing."

#### Use for Personal Development:

→ If you struggle with productivity, the surface issue may be procrastination—but the deeper cause may be fear of failure.

#### Don't Fix Symptoms, Solve Root Problems:

- → Keep asking: "What's beneath this?"
- → Example: If employee morale is low, don't just add perks—fix underlying leadership and communication issues.

#### Pro Tip:

- → Whenever you see a problem, ask: "What's deeper than this?" three times.
- → If solving a recurring issue, focus on patterns, not one-time events.



### QUESTIONS TO REFLECT ON

#### Seeing Beyond the Surface:

- → What are the visible symptoms in your current challenge, and what deeper cultural, psychological, or systemic factors might be driving them?
- → How might your immediate reactions be influenced by unseen beliefs or values embedded in your organization or personal habits?

#### Connecting Disparate Layers:

- → In a financial or operational context, how do underlying policies, unspoken assumptions, or historical trends create the "submerged" part of the iceberg?
- → How can you map the relationship between these underlying factors and the surface issues to design more sustainable interventions?

#### Challenging Long-Standing Norms:

- → What elements of your current environment have remained unchanged despite recurring issues, and what does that suggest about entrenched systems or mindsets?
- → How can you use the iceberg perspective to disrupt complacency and foster a culture of deep, systemic change?

