

## **Terms and Conditions**

### **1. General Provisions**

1.1 These Terms and Conditions govern the contractual relationship between Brycegoesglobal (hereinafter referred to as "the Company"), located in Switzerland, and the client (hereinafter referred to as "the Client") regarding travel planning and consultation services.

1.2 By engaging the Company's services, the Client accepts these Terms and Conditions in full.

1.3 The Company offers services primarily under Swiss law; where applicable for services provided to clients in the European Union, applicable EU regulations and consumer protection laws are also respected.

### **2. Scope of Services**

2.1 The Company provides travel planning, travel consultation, itinerary preparation, booking assistance, and related advisory services.

2.2 The Company acts as an intermediary and consultant and may facilitate bookings with third-party service providers (airlines, hotels, tour operators). The contractual relationship for such third-party services is directly between the Client and the third-party provider, subject to their terms and conditions.

### **3. Conclusion of Contract**

3.1 The contract between the Company and the Client is concluded when the Company confirms acceptance of the Client's request or booking in writing, verbally, electronically, or by other means.

3.2 The Client is responsible for providing accurate and complete information necessary for service provision.

### **4. Prices and Payment**

4.1 Prices for the Company's services are as agreed in the individual service offer or invoice.

4.2 Unless otherwise agreed, payment is due upon receipt of invoice or as specified in the service agreement.

4.3 Payments from abroad must be made without deductions for fees or charges.

4.4 Failure to pay by the due date entitles the Company to suspend the service until payment is received or to terminate the contract with claim for damages.

### **5. Cancellation and Changes**

5.1 The Client may cancel or change booked services subject to the Company's cancellation policy, which includes potential cancellation fees depending on timing and nature of services.

5.2 If a cancellation or change involves third-party bookings, the applicable terms and penalties of those providers will apply.

5.3 The Company reserves the right to cancel or change services due to force majeure, regulatory requirements, or events beyond its control, without liability except to refund fees for undelivered services.

## **6. Obligations of the Client**

6.1 The Client shall ensure they have all necessary travel documents (passport, visa, vaccinations) required by the destination country and abide by local laws and regulations.

6.2 The Client is responsible for verifying the suitability and compliance of the travel services for their needs.

6.3 The Client must inform the Company promptly of any changes in their circumstances that may affect the service.

## **7. Liability**

7.1 The Company exercises due care in providing services but is not liable for damages resulting from incorrect or incomplete information provided by the Client or from services rendered by third-party providers.

7.2 Liability for gross negligence or willful misconduct by the Company is limited to direct damages and is in accordance with Swiss law.

7.3 The Company is not liable for indirect, consequential, or intangible damages.

## **8. Data Protection**

8.1 The Company processes personal data in accordance with Swiss data protection laws and, where applicable, EU GDPR.

8.2 Personal data will be used solely for providing the agreed services and will not be shared with third parties except as necessary to fulfill bookings and comply with legal obligations.

## **9. Applicable Law and Jurisdiction**

9.1 These Terms and Conditions are governed by Swiss substantive law.

9.2 Any disputes arising from or related to the contract shall be subject to the exclusive jurisdiction of the courts in Zurich, Switzerland, unless mandatory jurisdiction rules prescribe otherwise.