

KIRAN P K

Design | Product | Leadership

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SUMMARY

Design and product executive with 20+ years leading global teams, modernizing product ecosystems, and driving AI-first transformation. I scale human-centered, AI-enabled organizations through systems thinking and cross-functional leadership - ensuring people and customers remain at the core while delivering clarity, velocity, and end-to-end product outcomes.

CORE LEADERSHIP PILLARS

Product Strategy | AI & Innovation | Org Leadership | Operational Excellence

KEY ACHIEVEMENTS

Product & Experience Leadership

- Led UX across SaaS, mobile, talent, e-commerce & BFSI; launched AI copilots/agents with 60–75% gains
- Defined mobile + AI-first UX strategy; modernized Learning/Admin/Content/Search with 30%+ usability uplift
- Scaled Design Systems with 50% velocity gains and unified experience quality

Leadership & People Growth

- Scaled global design/product orgs from 20 → 700+; teams rated 90th percentile for leadership
- Built next-gen leaders and advanced design maturity across regions

Operational Excellence

- Scaled PDLC/Agile with 60%+ productivity gains; cut decision cycles 30%+ via VSM
- Streamlined research, accessibility & design ops; unlocked \$15M+ in efficiency

Strategy & Transformation

- Led enterprise-wide UX modernization and AI-first product direction
- Drove cross-product transformation delivering \$800M+ in business value

EXPERIENCE

Associate Vice President, Product Design — Cornerstone OnDemand (2023–Present)

Leading AI-first transformation across a multi-product talent ecosystem; driving UX modernization, design systems scale, and end-to-end product coherence.

Director, Product Design — Dell Technologies (2009–2023)

Led global design org; drove multi-year UX modernization, design ops scale, and adoption of experimentation + data-driven product practices.

Sr. Business Manager — Regalix (2006–2008)

Asst. Manager — Citibank N.A. (2005–2006)

Unit Manager — ICICI Prudential (2004–2005)

Citiphones Officer — Citibank N.A. (2003–2004)

Founder — Independent Design Studio (1999–2003)

EDUCATION & CERTIFICATIONS

MBA, Marketing & HR — Bangalore University

AI & Product Design — LinkedIn Learning, IxDF

Design Thinking — Ideo

IT Leadership Cohort — Dell Technologies

Portfolio & References available on request