

Andrea Jones

## HYPNOTHERAPY CLIENT AGREEMENT

### THERAPIST PROFESSIONAL INFORMATION

I am a certified hypnotherapist trained at HypnoTC - The Hypnotherapy Training Company.

HypnoTC's training has been externally accredited by the General Therapy Register, the Federation of Holistic therapists and the British Institute of Hypnotherapy. I am insured by Balan's insurance.

I adhere to the code of ethics and professional conduct of the National Council of Hypnotherapy

Documents can be accessed here: <https://www.hypnotherapists.org.uk/about-nch/code-of-ethics/>. A printed copy is available on request.

### CONFIDENTIALITY INFORMATION

All sessions will be conducted in the strictest of confidence and this confidence will be maintained and applied to any and all records including written informal notes, audio or video recordings in accordance with the Data Protection Act and the subsequent GDPR legislation except in the following circumstances:

- where the client gives consent for the sharing of information including contacting their GP
- where disclosure on the part of the therapist is required by UK law
- where therapists considers the client to be an imminent danger to themselves or others

### THERAPIST AGREEMENT

I will

- act in the best interest of my client at all times
- maintain appropriate and effective communication with my client, other members and professionals
- be professional and honest and only work only within the limits of my expertise (knowledge, skills, experience and training).
- ensure that where a client's requirements are beyond my current expertise, or if it is apparent that hypnotherapy is not the most suitable for treatment, I will offer referral options to another therapist or health care professional.

### CLIENT AGREEMENT

I will

- arrive at my scheduled session on time
- maintain appropriate and effective communication with my therapist
- be honest and respectful and actively participate in my therapy session

I understand:

- that hypnotherapy is contraindicated in: psychosis, severe depression, dementia, diminished/ poor mental capacity, brain damage and I will let my therapist know if any of these apply to me.
- that good / lasting results may take may require several sessions
- that therapist is not held accountable for results achieved or not achieved
- therapy may be terminated at the therapist's discretion where deemed appropriate

## CANCELLATION / REFUND POLICY

All therapy sessions must be paid at least 24 hours in advance in order to secure your booking.  
Refunds or reschedules will be given if 24 hours notice is given prior to session time.

Client Full Name: \_\_\_\_\_

Therapist Full Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Therapist Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Updated May 2025