



3-Minute System Flush Protocol

Every installation. Every time. No exceptions.

WHY THIS MATTERS

CUSTOMER EXPERIENCE

Skipping the flush leaves carbon dust & micro-particles — causing cloudy water & complaints.

WARRANTY COMPLIANCE

Unlogged flushes void all warranty claims. Techs and ClearWave bear the repair costs.

COMPANY COMPLIANCE

ClearWave must prove every tech is trained & following protocol. Non-compliance = audit risk.

THE 5-STEP FLUSH PROCEDURE

1

Confirm Installation

Verify unit is fully installed & connections are secure.

2

Open Flush Valve / Faucet

Locate designated valve or faucet & open it completely.

3

Run Water for 3 Minutes

Full flow — set a timer. Clears carbon dust & micro-particles.

4

Observe Water Clarity

Watch for clear water free of visible particles.

5

Close Valve & Check for Leaks

Shut off valve. Inspect all connections before leaving.

DON'T FORGET TO LOG IT!

Log the flush in the service app immediately after finishing — before leaving the site. The logging feature is in the Job Completion section. Unlogged flushes = voided warranty.

This is now a non-negotiable part of every installation. Questions? Contact your supervisor.