

1543811 B.C. LTD. DBA

HOSPITALITY SERVICE PLUS

www.HospitalityServicesPlus.com

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CODE OF ETHICS AND CONDUCT

Purpose

This Code of Ethics defines the standards of professionalism, service, and safety that all employees, contractors, and representatives of 1543811 B.C. Ltd. DBA Hospitality Service Plus must uphold. It ensures that all individuals provide courteous, reliable, and compliant service to every establishment we serve.

1. Professional Conduct

- Maintain a polite, respectful, and professional attitude at all times.
- Demonstrate teamwork, punctuality, and a positive approach to all duties.
- Address any conflicts or misunderstandings calmly and report them through proper channels.
- Harassment, discrimination, or inappropriate behavior toward guests, coworkers, or supervisors will not be tolerated.
- Adhere to company dress code and maintain clean, professional appearance standards.

2. Customer Service

- Deliver friendly, attentive, and high-quality service to every guest and client.
- Follow all house policies, procedures, and service standards of the establishments we serve.
- Be proactive in meeting customer needs while representing 1543811 B.C. Ltd. DBA Hospitality Service Plus with integrity.
- Ensure that every interaction reflects positively on both the client and our company.

3. Food Safety and Hygiene

- Follow all food handling, storage, and sanitation regulations required by health authorities.
- Keep all work areas, utensils, and personal uniforms clean and sanitary at all times.
- Wash hands frequently and wear required protective gear (gloves, hairnets, aprons, etc.).
- Report any potential contamination, illness, or safety hazard immediately to management.
- Never work when ill or experiencing symptoms that could endanger food safety.

4. Compliance with Establishment Policies

- Comply fully with all additional workplace rules and expectations set by the establishments we serve.
- Respect all property, equipment, and inventory belonging to clients.
- Avoid any action or negligence that could result in harm, loss, or liability for the client or company.
- Follow instructions from on-site supervisors and cooperate with all health and safety requirements.

5. Integrity and Accountability

- Act honestly, responsibly, and with respect for others at all times.
- Never engage in theft, dishonesty, or misuse of company or client property.
- Report any violations of this Code of Ethics to management promptly.
- Take ownership of personal actions and decisions while on duty.

6. Commitment to Growth and Excellence

- Participate in training programs and updates on safety, service, and professional conduct.
- Strive for continuous improvement and uphold company values in every role.
- Support a respectful, inclusive, and safe workplace culture.

Acknowledgment

I have read and understood this Code of Ethics and Conduct and agree to follow these standards while employed by or representing 1543811 B.C. Ltd. DBA Hospitality Service Plus.

Employee Name: _____

Signature: _____

Date: _____

Manager/Supervisor Signature: _____