



Privacy Policy

1. Introduction

Green Sprout Food Co. (“Green Sprout,” “we,” “us,” or “our”) is committed to protecting the privacy, confidentiality, and security of the institutional and personal data entrusted to us. As a premium international trade brokerage, we handle all data with the highest standards of corporate integrity. This Privacy Policy outlines how we collect, utilize, disclose, and safeguard your information when you interact with our website and digital services.

2. Information We Collect

To provide our elite sourcing and brokerage services, we may collect the following categories of information:

- **Corporate and Contact Information:** Name, corporate title, company name, email address, phone number, and physical business address when you submit inquiries or initiate trade consultations.
- **Transaction and KYC Data:** Information necessary to verify institutional identities, facilitate international trade corridor agreements, and comply with global anti-money laundering (AML) and Know Your Customer (KYC) regulations.
- **Technical and Usage Data:** IP addresses, browser types, operating systems, and data regarding how you navigate and interact with our digital platform.

3. How We Use Your Information

Green Sprout processes your data strictly for legitimate commercial and legal purposes, including:

- Facilitating and managing international trade brokerage agreements and sourcing requests.
- Responding to high-level corporate inquiries and providing bespoke market insights.
- Ensuring compliance with UAE and international trade, maritime, and financial regulations.

- Optimizing the security, performance, and user experience of our digital platform.

4. Data Sharing and International Transfers

Given the global nature of international trade brokerage, your information may be transferred across international borders to facilitate trade corridors, secure supply chains, or clear regulatory hurdles.

- We do not sell, rent, or trade your data to third-party marketers.
- Data is shared exclusively with verified institutional partners, logistics providers, financial institutions, and regulatory bodies strictly necessary to execute your trade mandates.
- All international transfers are executed in compliance with the **UAE Personal Data Protection Law (PDPL)** and other applicable cross-border data protection frameworks.

5. Data Security

Green Sprout implements advanced technical, organizational, and administrative security measures designed to protect your data against unauthorized access, disclosure, alteration, or destruction. Access to confidential corporate and personal data is strictly restricted to authorized personnel who require the information to execute operational mandates.

6. Your Legal Rights

Subject to regional frameworks (including the UAE PDPL and international standards like GDPR where applicable), you possess specific rights regarding your data, including the right to access, rectify, restrict processing, or request the deletion of your personal information. To exercise any of these rights, please submit a formal request to our email on the website.