

ALEXANDRE CARNEIRO

NETWORK ENGINEER

PROFESSIONAL PROFILE

I CCNP Enterprise (ENCORE + ENARSI), CCNA R&S and CCNA Wireless, consistent knowledge in wired and wireless networks, solid experience configuring and monitoring Cisco routers, L2 and L3 switches and wireless lan controllers, experience in implementing and supporting Cisco ISE for wireless environments.

WORK EXPERIENCE

CISCO SYSTEMS

2022-2025

Technical Consulting Engineer

◆ Support for various switch models such as the Catalyst 9000, 3850, 2960, and others; Configuration and troubleshooting of VLANs; Support for STP, RSTP (Rapid Spanning Tree Protocol), and MST (Multiple Spanning Tree); Configuration and troubleshooting of EtherChannel and MEC; Implementation and troubleshooting of QoS policies; Support for multicast technologies such as IGMP (Internet Group Management Protocol) and PIM (Protocol Independent Multicast); Implementation of security features like port security, 802.1X authentication, and access control lists (ACLs); Support for virtualization technologies like Cisco StackWise and StackWise Virtual.

NTT DATA

2015 - 2020 / 2021 - 2022

Senior Infrastructure Analyst

◆ Configuration and monitoring of Cisco access points and wireless lan controllers; configuration and monitoring of Cisco switches and routers; configuration and monitoring of Cisco ISE; wireless site surveys for existing and new deploys using leading software like Ekahau and Airmagnet.

TATA CONSULTANCY SERVICES

2021 - 2022

Network Expert

◆ Monitoring and troubleshooting of wired and wireless networks; creation of DNS records and DHCP scopes and reservations; software upgrades of Cisco network equipments like switches, routers and wireless lan controllers.



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EDUCATION

- Preparing for CCIE EI
- CCNP Enterprise
- Cisco CCNA Wireless
- Official Training Cisco SISAS (300-208) - Cisco ISE
- Official Training MCITP: Server Administrator on Windows Server 2008

SKILLS

- CUSTOMER SUPPORT
- PROBLEM SOLVING
- TEAMWORK
- TIME MANAGEMENT
- KNOWLEDGE SHARING
- EFFECTIVE COMMUNICATION
- CRITICAL THINKING

LANGUAGES

- ENGLISH – Fluent
- PORTUGUESE – Native Proficiency

SOCIAL



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