



Operational Excellence Assessments

Level 1: Rapid Assessment (Complementary & Informal)

Includes a brief overview & introduction to Operational Excellence.

Ideal for companies seeking a rapid snapshot of their Operational Excellence (Op-Ex) maturity.

Free, no-obligation feedback identifying base inefficiencies and bottlenecks.

- ✓ **Unintrusive, high-level review** of key operational areas and infrastructure.
- ✓ **Brief diagnostic** using targeted questions, general observations and available data.
- ✓ **Conversation based feedback** open dialogue, discuss observations with key organisational roles.

Level 2: Structured Performance Assessment

Includes an overview & introduction to Operational Excellence and key principles.

Ideal for businesses looking for actionable insights with minimal disruption to operations.

Minimal Cost considering size and complexity of Operations.

- ✓ **More formal evaluation** of operational workflows, resource utilization, and performance indicators.
- ✓ **Role interactions**, conversations to understand role clarity and engagement.
- ✓ **Comparative benchmarking** considering leading practices.
- ✓ **Brief but focused feedback** highlighting strengths, potential improvement areas and "Quick Wins".

Level 3: In-Depth, Comprehensive Assessment

Includes an extensive dive into Operational Excellence, principles, methods and processes with discussion points.

Ideal for companies and service groups committed to transformational change and long-term Operational Excellence integration.

Minimized impact on Operations planned and scheduled to coincide with Operational priorities and resource availability.

Preliminary Feedback provided at conclusion outlining strengths, opportunities and "Quick Wins"

Cost & Value Considerations based on complexity and size of Operations, expected outcomes and (ROI).

- ✓ **Comprehensive evaluation** of existing processes, Operations and Human Performance.
- ✓ **Collaborative design** to ensure focus in on of areas of concern.
- ✓ **Scheduled role interviews** to assess leadership, role clarity and workforce engagement.
- ✓ **Detailed performance analysis** with data-driven recommendations.
- ✓ **Roadmap for sustainable improvements** aligned with industry leading practices.