



OPEX GROUP UK – Operational Excellence Certification

**Build capability. Deliver results. Prove competence.**

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## Why Operational Excellence Capability Matters

Many organisations invest in improvement tools but struggle to achieve **sustained results**. The missing link is often **capability** — not just training, but the proven ability of people to apply Operational Excellence principles in real business environments.

The **OPEX GROUP UK Operational Excellence Certification** is designed to close that gap.

It provides a **structured, evidence-based pathway** to develop and validate Operational Excellence capability across your organisation.

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## What the Certification Delivers

Our certification scheme:

Develops **practical improvement capability**

Validates competence through **real evidence**, not attendance

Aligns improvement activity to **measurable business outcomes**

Creates a **common language and standard** across teams

This is not generic training. It is a **professional competency certification**.

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## Who It Is For

The certification is suitable for:

- Operational and functional roles
- Quality, process, and improvement professionals
- Supply chain and service delivery leaders
- Organisations building internal improvement capability

It can be deployed for individuals or scaled across whole teams and functions.

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## **The Certification Pathway**

### **Operational Excellence Foundation (OpEx-F)**

#### **Build understanding and engagement**

Participants develop a clear understanding of:

- Core Operational Excellence principles
- Waste and inefficiency identification
- Basic process thinking and performance measures

**Ideal for:** frontline teams, supervisors, new improvement roles

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### **Certified Operational Excellence Practitioner (OpEx-P)**

#### **Deliver structured improvement**

Participants demonstrate the ability to:

- Analyse end-to-end processes
- Apply structured problem-solving
- Deliver defined improvement initiatives
- Quantify benefits and manage risks

Assessment is based on a **real or simulated improvement project**.

**Ideal for:** leaders, engineers, managers, analysts, improvement leads

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### **Certified Operational Excellence Lead Professional (OpEx-L)**

#### **Lead sustainable Operational Excellence**

Participants demonstrate the ability to:

- Design and govern improvement programmes
- Align OpEx activity to strategy
- Manage benefits realisation

- Build and coach internal capability

Assessment is based on **live programme evidence and professional review**.

**Ideal for:** senior leaders, managers, transformation leads, OpEx sponsors

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### How Certification Is Assessed

Certification is awarded through:

- Evidence-based assessments
- Standardised marking criteria
- Independent assessor review

This ensures decisions are **consistent, fair, and defensible**.

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### Linking People Capability to Organisational Maturity

Our light Operational Excellence Maturity Model allows organisations to:

- Understand current improvement capability
- Link individual certification levels to organisational maturity
- Build a clear roadmap for capability development

As more people progress through certification levels, the organisation moves from **ad hoc improvement** to **integrated, sustainable Operational Excellence**.

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### Benefits to Your Organisation

Faster, more reliable improvement delivery

Reduced dependency on external consultants

Stronger governance and benefits tracking

Increased employee engagement and ownership

A credible benchmark for Operational Excellence capability

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## Why OPEX GROUP UK

- Practitioner-led, not theory-driven
- Industry-aligned best practice
- Evidence-based certification decisions
- Designed for real operational environments

We focus on **what works**, not what looks good on paper.

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## Important Clarification

OPEX GROUP UK certifications are **proprietary professional qualifications**. They recognise individual competence against the OPEX GROUP UK Operational Excellence framework.

They are not ISO certifications, accredited by UKAS, and do not replace any formally accredited qualification or management system certification but may be used by the certified individual as they determine fit for purpose.

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## Start Building Operational Excellence Capability

Whether you are developing a small improvement team or rolling out capability across your organisation, OPEX GROUP UK can tailor the certification pathway to your needs.

**Contact OPEX GROUP UK** to discuss the programme, individual and team development, and certification pathways.

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