

# USE IT MATE

## SECURE EMPLOYEE OFFBOARDING CHECKLIST

Standard Operating Procedure for protecting business data when staff leave.  
Author: Jasson Borgueta, Technical Lead — Use IT Mate (Bundaberg & Wide Bay)

---

- Prevent data theft and access issues
- Avoid surprise security risks
- Reduce downtime during staff changes

Store the completed checklist with employee records.

Queensland-based • Remote-first • Managed IT for businesses

## PHASE 1: DO THIS IMMEDIATELY (Day 0)

Complete these steps immediately upon termination.

- Physically collect laptops, mobiles, and MFA hardware tokens.
- Collect Office Keys, Swipe Cards, and Alarm Fobs.
- Reset Microsoft 365 Password (then revoke sessions below)
- Critical: Revoke all active "Session Tokens" (Forces mobile logout).
- Block user sign-in in Microsoft Entra ID (formerly Azure AD)
- Remove device from Bank Account "Trusted Device" list.
- Reset/disable MFA methods (Authenticator, SMS, phone) and remove recovery email/phone
- Revoke app passwords (if used)
- Change Building Alarm Code.

**Important:**

Blocking sign-in alone is not enough. Active sessions and mobile devices must be forcibly signed out to fully cut access.

Tip: These steps should be completed immediately to prevent data access after termination.

## PHASE 2: CLEAN UP DEVICES (Day 1)

- Verify BitLocker Encryption is active (prevent data recovery).
- Initiate "Remote Wipe" or "Factory Reset" on company laptop.
- Perform "Selective Wipe" on personal BYOD phones  
(removes corporate data only).
- Rotate office Wi-Fi password (if using a shared password/PSK)
- Check for unauthorised email forwarding or large attachments (Sent Items / Outbox)
- Check Inbox Rules and Auto-forwarding settings and mailbox delegates
- Check delegates/shared mailbox access granted to the user

Note: Inbox rules and auto-forwarding are a common data leak risk and should always be reviewed.

## PHASE 3: COMPLIANCE & ARCHIVE (Week 1)

- Revoke access to industry portals / line-of-business apps  
(e.g., AFG/Connective/Xplan)
- Remove Admin rights from Facebook/LinkedIn pages.
- Convert email to "Shared Mailbox" for manager access.
- Apply "Legal Hold" or Retention Policy to email archives.
- Transfer ownership of OneDrive (and preserve data)
- Remove user from Teams / M365 Groups and reassign ownership where needed

If unsure, reset shared passwords immediately.

## PHASE 4: FINAL SECURITY CHECK

Ensure all loose ends are tied up.

- Review recent login activity for unusual access
- Check for recent mass downloads or deletions
- Verify no admin access is still assigned
- Remove/disable any external sharing links (SharePoint/OneDrive/Drive)
- Remove from admin roles / privileged groups
- Review enterprise app / OAuth app access and revoke where applicable

---

### Sounds like a lot of work?

We can automate most of this.

We configure your systems to "Remote Wipe" and "Auto-Lock" devices instantly, so you never have to worry about rogue data again.

## PHASE 5: COMPANY ASSET RETURN CONFIRMATION

Confirm all business equipment and access has been returned or revoked.

Employee Name: \_\_\_\_\_

Role: \_\_\_\_\_

Last Working Day: \_\_\_\_\_

### Asset Checklist:

- Laptop / Computer
- Mobile phone
- Security keys / MFA devices
- ID cards / access passes
- Other equipment: \_\_\_\_\_

I confirm all company property has been returned and I no longer have access to business systems or data.

Employee Signature: \_\_\_\_\_

Manager Signature: \_\_\_\_\_

Date: \_\_\_\_\_

This checklist is provided as a general guide. For full implementation or assistance, professional IT support may be required.