

GAURAV SINGH RAWAT

Project Manager | Technical Project Manager | Agile Scrum Manager

PMP® · Certified ScrumMaster (CSM®) · SAFe® Agilist (AI-Empowered)

AWS Certified Cloud Practitioner · Google Project Management Certificate

mailgrawat7@gmail.com

+91 9818106808

gauravrawat.online

linkedin.com/in/gaurav-s-rawat

India | Open to Hybrid / Remote

I keep delivery moving — across sprints, programs, and the people who make them ship. Twelve years has taught me where work stalls, and how to clear it before it surfaces in a status report.

 12.5+ Yrs Software Delivery	 ~33% AWS Cost Reduction	 4x Story Output via AI	 3 Concurrent Programs
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Portfolio & Case Studies: gauravrawat.online — real projects, how I actually work, and AI-driven delivery in action.

SELECTED IMPACT

- Managed 3 concurrent enterprise SaaS programs across mid-to-large cross-functional teams
- Ran Scrum and Kanban in parallel — sprint delivery for planned work, Kanban for ad hoc demand
- Delivered 4x increase in user story throughput via AI adoption across delivery teams
- Reduced AWS cloud infrastructure cost by ~33% through rightsizing and governance
- Owned end-to-end delivery: requirements, UAT, client sign-off, production release and support
- Progressed from QA Engineer to Project Manager across a 12-year delivery career

PROFESSIONAL SUMMARY

Project Manager and Certified ScrumMaster with 12.5+ years in software delivery, leading project and Agile delivery across the full SDLC. Manage up to 3 concurrent programs with mid-to-large cross-functional teams across Engineering, QA, and DevOps — running Scrum and Kanban in parallel using Jira and Confluence to balance structured sprint delivery with ad hoc client demand on the Expertly enterprise SaaS platform, spanning Housing, Education, Licensing, Vehicle, and Cloud Infrastructure domains.

Combine hands-on Scrum Master facilitation (servant leadership, impediment removal, continuous improvement) with project management ownership — RAID and change management, capacity planning, roadmap and milestone tracking, release governance, and executive stakeholder reporting. Drove a 4x increase in user story output through AI adoption and reduced cloud cost by ~33%.

CORE COMPETENCIES

Project Delivery • Project Management (SDLC) • Concurrent Program Delivery • RAID & Risk Management • Change Management • Capacity & Resource Planning Stakeholder & Client • Executive Reporting • Client Communication • UAT Coordination • Escalation Management • Cross-functional Leadership	Agile & Scrum • Scrum Master Facilitation • Kanban & Flow • Sprint Planning & Execution • Backlog Refinement • Retrospectives & Velocity Tools & AI • Jira & Confluence • AI-Driven Delivery • Agile Metrics & KPIs • Process Compliance Automation • Status & Release Reporting	Technical & Cloud • AWS Cloud Delivery • Cloud Cost Optimisation • CI/CD & DevOps Collaboration • API & Integration Delivery • Blue/Green Deployments Governance & Quality • Release Readiness • Acceptance Criteria & DoD • Quality Governance • Continuous Improvement • Servant Leadership
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PROFESSIONAL EXPERIENCE

- Project Manager — Technical & Agile Delivery** 2022 – Present
Belzabar Software Design India Pvt Ltd | Enterprise SaaS — Expertly Platform
Serve as Scrum Master and Technical Project Manager across the Expertly enterprise SaaS platform — a multi-tenant system onboarding US government and enterprise clients with custom workflows, API integrations, and staff/public portals.
 - Manage 3 concurrent programs, coordinating mid-to-large cross-functional teams across Engineering, QA, and DevOps — maintaining delivery momentum and stakeholder confidence via structured RAID and change

management.

- Act as Scrum Master across delivery tracks — facilitating sprint planning, backlog refinement, daily standups, retrospectives, and reviews — improving team velocity and sprint commitment reliability.
- Run Scrum and Kanban in parallel using Jira and Confluence — Scrum for planned sprint delivery, Kanban for ad hoc client and support demand — keeping visibility and client satisfaction consistently high.
- Drove AI adoption into delivery, planning, and reporting workflows, achieving a 4x increase in user story output and automating sprint tracking, process-compliance checks, and status reporting.
- Led AWS infrastructure optimisation, reducing cloud cost by ~33% through rightsizing, resource governance, and committed-usage planning across EC2, RDS, S3, and supporting services.
- Own end-to-end project delivery for a government licensing portal — requirements, UAT, client sign-off, production release, and ongoing Kanban-based support, change requests, and hotfixes.
- Coordinate DevOps and cloud delivery — blue/green deployments, disaster recovery, monitoring, and incident response — with capacity planning and dependency tracking across all programs.

○ QA Leadership — Team Lead & Deputy Team Lead

2016 – 2022

Belzabar Software Design India Pvt Ltd

Six years in QA engineering and leadership — building the technical risk instincts, release governance, and Agile delivery discipline applied directly in project management today.

- Led QA teams across SDLC phases — test strategy, defect governance, UAT coordination, and release readiness across multiple concurrent delivery tracks.
- Embedded quality acceptance criteria and definition of done into sprint planning and backlog refinement, reducing defect escape rates and strengthening release confidence.
- Drove retrospectives and continuous improvement that raised sprint delivery quality across QA and Engineering teams.

○ Engineer – Quality Audit

2015 – 2016

Newgen Software Technologies

- Conducted quality audits and process compliance reviews, contributing to governance and operational excellence.

○ Setup Configuration Specialist

2013 – 2015

Aon

- Managed configuration and implementation activities for enterprise clients, coordinating internal and external stakeholders.

🔗 MAJOR PROJECTS (SELECTED)

Expertly — Enterprise SaaS Platform — Multi-tenant SaaS product serving multiple US government and enterprise clients; led Agile delivery of the platform-wide DevOps and cloud (AWS) infrastructure.

Air Quality Licensing Portal — Project Manager for a client implementation on the Expertly SaaS platform — end-to-end Scrum delivery for a US state environmental division, from requirements to production, plus ongoing Kanban support.

Government Document Management Portal — Secure, SSO-integrated document system for a major US municipal agency on Expertly — large-scale migration and group-based permissions.

📍 CERTIFICATIONS

PMP® — Project Management Professional	Project Management Institute (PMI)
Certified ScrumMaster (CSM®)	Scrum Alliance
SAFe® 6.0 Agilist — AI-Empowered	Scaled Agile, Inc.
AWS Certified Cloud Practitioner	Amazon Web Services
Google Project Management Certificate	Google / Coursera
Claude 101	Anthropic
Practical Application of Generative AI for Project Managers	PMI

🔗 EDUCATION

○ B.Tech. – Electronics & Communication Engineering

2009 – 2013

Dr. Akhilesh Das Gupta Institute of Technology & Management

INTERESTS Travel & Trekking — explored **30+ destinations** across **8+ Indian states** and **2 countries**.