

YOUR COMPLETE GUIDE TO RENOVATION PROJECT ONBOARDING

VIVO EXECUTIVE APARTMENT





WELCOME

Thank you for choosing us for your renovation! We offer two thoughtfully designed renovation packages:

RENOVATION PACKAGES OVERVIEW

Executive Package:

Ideal for budget-conscious homeowners seeking essential functionality and quality furnishings.

Premium Package:

Perfect for homeowners who desire superior design aesthetics, enhanced storage options, and premium customization.

WHAT'S INCLUDED?

HOME DEFECT INSPECTION:

Complete assessment covering building compliance, structural integrity, electrical systems, plumbing, and waterproofing.

PROFESSIONAL INTERIOR DESIGN:

Standardized, professionally crafted layouts optimized by our experienced interior designers.

EXPERT INSTALLATION:

Professional installation of kitchen cabinets, wardrobes, lighting fixtures, curtains, blinds, and essential furnishings.

WARRANTY & SUPPORT:

Complimentary support during a defined warranty period post-renovation to address workmanship-related concerns, ensuring your satisfaction and peace of mind.

"Home is not just a place, it's a reflection of who you are and the dreams you cherish. Let's build your vision together!"



YOUR RENOVATION JOURNEY: PART ONE FROM ENGAGEMENT TO COMPLETION

Booking Confirmation

Confirm your selected renovation package via our booking form. You'll receive clearly outlined payment terms, timelines, and mutual responsibilities.

Initial Payment (Week 0)

Pay a 10% booking fee to initiate preparations and scheduling.

Key Handover

We'll coordinate directly with you to arrange a convenient date for key handover, ensuring smooth access and project initiation.

Comprehensive Defect Inspection

Our professional team conducts a thorough inspection, clearly explaining any potential additional costs.

Detailed Defect Reporting

Receive a detailed defect report with photographs uploaded via the Condolife app, including clear recommendations within 48 hours.

Coordinating Defect Rectifications

We provide you with a pre-written WhatsApp message detailing defects; forward this to management to initiate rectification. We will coordinate the rectification process.

Personalize Your Space

Participate in a personalized session to select your materials, colors, and design elements (in-person or virtually).

YOUR RENOVATION JOURNEY: PART TWO FROM ENGAGEMENT TO COMPLETION

Finalize Your Renovation Plan (Week 1-2)

Approve your detailed Sales Order and pay a 50% deposit to initiate the procurement phase.

Timely Material Procurement

We promptly order your materials from trusted suppliers upon receiving your deposit.

Preparation for Material Delivery

We submit required renovation documentation to management. You settle necessary deposits directly with management to facilitate material delivery.

Delivery & Payment Milestone (Week 4-6)

Pay an additional 30% either 2-3 weeks after sales confirmation or immediately upon material arrival at your unit—whichever occurs first—to begin installation.

Professional Installation

Our team professionally installs all materials and fixtures within 2-3 weeks.

Final Inspection & Payment (Week 6-8)

Conduct a final detailed inspection. Upon approval, the final 10% payment is required.

Completion & Handover

We address any final adjustments promptly. Enjoy your newly renovated home along with clear aftercare and warranty details.

TIMELINE



EXCLUSIVE PROMOTIONS

Special Renovation Rebate for VIVO Homeowners

Exclusive RM500 Renovation Voucher – Up to RM1,000 for Early Sign-ups!
Quickly redeem your voucher. 🎉

[CLICK HERE](#) 

Take the Next Steps:

 Schedule your visit at our showroom located at Block B-13A-3A using our Visitor Registration Form.

[CLICK HERE](#) 

Ready to begin?

Complete our VIVO Executive Apartment Renovation Package Booking Form to secure your renovation package.

[CLICK HERE](#) 

